

Iowa Attorney General's Crime Victim Assistance Division (CVAD)

The mission of the Crime Victim Assistance Division and the Crime Victim Assistance Board is to advocate for the rights and the needs of crime victims and to ensure that all victims and survivors of crime are treated with respect and dignity.

Annual Report

State Fiscal Year 2016

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Crime Victim Assistance Board

The Attorney General's Crime Victim Assistance Board was established in Iowa Code section 915.82 in 1989. The Attorney General appoints Board Members to three-year terms of service. The Attorney General appoints a member to serve as Board Chair at the beginning of each state fiscal year. The Board is a governing Board for the programs of the Crime Victim Assistance Division; it gives guidance to the Division Director and adopts Administrative Rules that govern the programs of the Division. The Board also conducts a hearing and renders a decision on any appeal of a Division decision.

Administrative Rules require that the Board meet a minimum of once in each quarter in the state's fiscal year. Iowa Code section 915.80 requires that Board members include two crime victim survivors, one victim service provider, a licensed social worker or psychologist, two law enforcement officers, a prosecutor, a defense attorney, a medical provider, and an older Iowan. The list of board members below includes the constituency they represent, their County of residence, and the year that their current term ends.

Crime Victim Assistance Board Members SFY16

Mark C. Smith, Chair, State Public Defender's Office, Des Moines (2018)

Linda Railsback, OB-GYN, Des Moines (2019)

Mary Roche, Iowa Department of Corrections, Waterloo (2019)

Carlyle Dalen, Cerro Gordo County Attorney (2018)

John Johnson, Represents Older Iowans, Urbandale (2017)

Paul Fitzgerald, Story County Sheriff, Nevada (2018)

Patty Beaird, Represents Crime Victims, Keokuk (2016)

Mary Ingham, Crisis Intervention Service, Mason City (2019)

Sandra McGee, LMSW, PhD, University of Iowa School of SW, Des Moines (2019)

Tom Nichols, Represents Crime Victims, Evansdale (2017)

Board member terms end in July of the noted year.

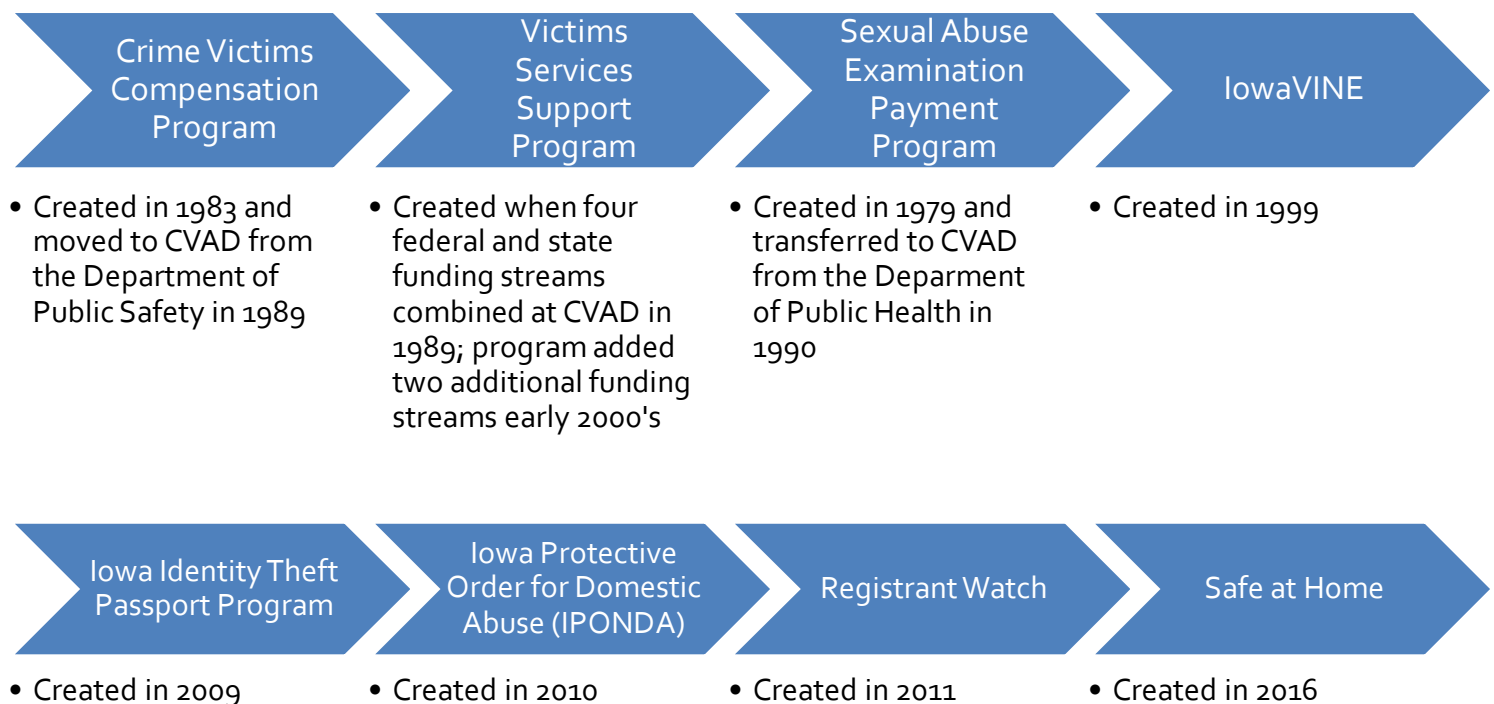
Table of Organization



Crime Victims Assistance Division Programs

Programs Within the Crime Victims Assistance Division (CVAD)

The Crime Victim Assistance Division (CVAD) was created by the Iowa General Assembly and founded by Attorney General Tom Miller in July 1989. In 1989, the Division administered two programs with six staff. Today, CVAD administers eight programs with 24 staff.



Programs at a Glance

Crime Victim Compensation Program (CVC)

Compensation Paid for Crime Victims	\$4,623,376
Sexual Assault Exam Payments	\$1,936,427
Crime Victim Applications Received	3,053
Restitution & Subrogation Recovered	\$947,176

Victim Services Support Program (VSS) administers six fund streams for community based and system based victim services:

- State Domestic Abuse (DA) funds
- Federal Victims of Crime Act (VOCA) funds, Office for Victims of Crime, Office for Justice Programs, US Department of Justice
- Federal Family Violence Prevention & Services Act (FVPSA) funds, US Department of Health and Human Services
- State Sexual Abuse (SA) funds
- Federal Violence Against Women (VAWA) funds, Office on Violence Against Women, US Department of Justice
- Federal Sexual Abuse Services Program (SASP) funds, Office on Violence Against Women, US Department of Justice

Victim Services Support Program

State and Federal Award Amounts	SFY16
State Appropriation	\$6,734,400
Federal Family Violence Prev. & Services (FV) Funds	\$1,212,616
Federal Sexual Abuse Services Program (SF) Funds	\$319,140
Federal STOP Violence Against Women (VW) Funds	\$1,495,776
Federal Victims of Crime Act Assistance (VA) Funds	\$10,763,059
Compensation Fund Reserve	\$1,439,754
Total State and Federal Awards	\$21,964,745

IowaVINE (Victim Information and Notification Everyday)

	SFY16
New Registrations	62,624
Total Searches	4,812,697

Iowa Identity Theft Passport Program (IDPP)

	SFY16
Passport Applications	91
Passports Issued	101
Passport Applications Pending	6

Iowa Protective Order for Domestic Abuse (IPONDA)

	SFY16
Total Registrations	752
Telephone Notifications	302
E-Mails Delivered	180
Total Notifications	482

Registrant Watch

Members of the public are offered a means to protect themselves from individuals who have committed an offense requiring enrollment to the Sex Offender Registry administered by the Iowa Department of Public Safety. CVAD partners with DPS to ensure victims can register to receive information via email, phone call and text about the change in location of a specific sex offender or notable changes in appearance of a specific offender. Watches can be set so an individual can be notified if a registered sex offender moves into a city, county, zip code within five miles of a specific address or “area”.

Safe At Home

The Office of the Iowa Secretary of State unveiled the Safe At Home (SAH), address confidentiality program, January 1, 2016. This program helps victims of crime improve their lives by using a substitute address so a physical address does not appear in public records, thereby helping keep the victim’s whereabouts safe. The SAH program also allows for repackaging and forwarding of a participant’s mail, in order to ensure safe and secure delivery. Participants can also register to vote through this program, without having to be listed on the public voter registration list. Eligible participants include survivors of sexual assault, domestic violence, trafficking, stalking and other violent crimes. CVAD partnered with the Secretary of State’s Office to provide financial support for the maintenance of the secure database used to maintain victim information, as well as to aid in the costs necessary to repackage and resend a participant’s mail. CVAD also conducts statewide outreach and education to ensure victims are aware of the existence of this program. Statistics around victims served will be available in future year’s reports.

Crime Victim Compensation Program

The Crime Victim Compensation Program (CVC) pays certain out-of-pocket expenses for victims physically or emotionally injured by crime. All funds for the program come from the Compensation Fund, which consists of fines and penalties paid by convicted criminals. The program does not compensate for damaged or stolen property. Eligible crime victims can be reimbursed for expenses they pay and payments can be made directly to a service provider on behalf of the crime victim for crime-related expenses.

Program Activity	SFY16
Applications received	3,053
Applications approved	2,821
Applications denied	220
Victims served by advocate	980
Count of restitution payments made	5,236
Count of subrogation payments received	42
Amount of restitution received	\$791,707
Amount of subrogation received	\$155,469
Compensation paid for Crime Victims	\$4,623,376

Benefits

Crime Victim Compensation eligibility requirements and benefits are established in Iowa Code Chapter 915. Actual out-of-pocket expenses of the victim can be paid up to the following amounts:

\$25,000	Medical expenses for the victim
\$5,000	Mental Health care for a victim, by a qualified professional
\$6,000	Lost wages for work missed due to injury from crime
\$1,000	Lost wages for work missed due to criminal justice proceedings
\$1,000	Lost wages while taking a minor or dependent crime victim to receive medical or mental health care
\$4,000	Loss of support for the dependent of a deceased or disabled victim
\$1,000	Clean-up expenses of a residential crime scene
\$500	Security items replacement for victim residence or residential crime
\$200	Replacement of clothing or bedding held as evidence by law enforcement
\$1,000	Dependent care during court or medical and mental health appointments
\$2,000	Mental Health care for a victim's family member or household member
\$5,000	Mental Health care for survivors of a homicide victim
\$3,000	Medical expenses for certain survivors of a homicide victim
\$1,000	Dependent Care while a victim's parent or caretaker transports the victim to medical care, mental health care and criminal proceedings
\$7,500	Funeral and Burial expenses for a homicide victim
\$1,000	Transportation to medical care, mental health care, and court proceedings, and to the funeral of a homicide victim
\$2,000	Shelter Assistance
\$1,000	Emergency Relocation expenses

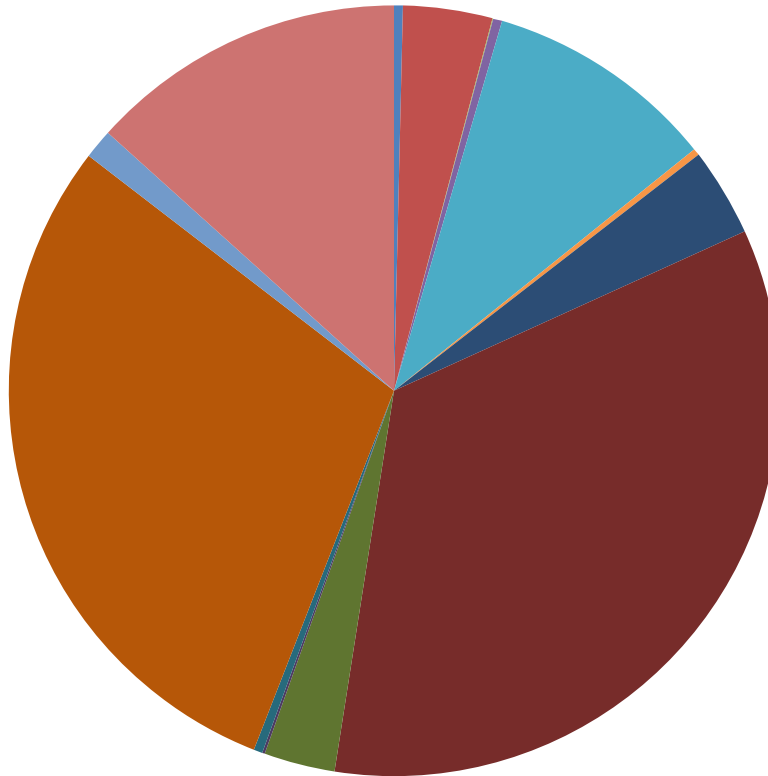
Paid Claims By Crime Type SFY16

Crime Type	Amount Paid
Arson	\$393
Assault	\$1,724,405
Attempted murder	\$125,475
Burglary	\$31,378
Child abuse	\$9,657
Child Abuse Murder	\$1,881
Child Endangerment	\$20,606
Child Pornography	\$5,755
Domestic Abuse	\$510,365
Domestic abuse resulting in a murder	\$53,912
Drunk Driving	\$208,995
Harassment	\$26,058
Hit & Run	\$130,390
Hit & Run Homicide	\$68,443
Homicide Witness	\$4,473
Human Trafficking	\$1,546
Juvenile sexual assault by a family member	\$70,121
Juvenile sexual assault by a non-family member	\$143,702
Kidnapping	\$4,563
Murder	\$899,568
Other	\$4,388
Reckless Driving	\$26,830
Robbery	\$60,505
Sexual assault	\$144,284
Sexual Assault Forensic Exam	\$1,936,427
Stalking	\$14,503
Vehicle Accident	\$13,443
Vehicle as a weapon	\$901
Vehicular Homicide	\$316,721
Violation of No Contact Order	\$117
	\$6,559,803

Compensation Payments by Specific Service Type - SFY16

PAYMENT TYPE	AMOUNT
Ambulance	\$8,572
Clothing and Bedding Replacement	\$23,526
Counseling for Primary Victims	\$197,785
Counseling for Secondary Victims	\$24,381
Dental	\$69,116
Dependent Care	\$1,700
Doctor	\$312,761
Drugs	\$7,989
Equipment	\$218,481
Eyewear	\$4,418
Funeral and Burial	\$637,202
Home Care	\$2,903
Homicide Survivor Counseling	\$25,190
Hospital	\$1,559,714
Insurance	\$1,777
Lodging	\$17,826
Loss of Support for Dependents	\$242,000
Medical Care for Homicide Survivors	\$4,252
Other Medical	\$5,221
Physical Therapy	\$8,503
Primary – Relocation	\$21,140
Radiology/Lab	\$42,103
Residential Crime Scene Clean-up	\$6,944
Residential Security	\$23,896
Sexual Assault Exam Payments	\$1,936,426
Secondary Victims - Relocation	\$1,773
Secondary Homicide Victims – Relocation	\$1,000
Shelter Assistance	\$82,534
Supplies	\$2,945
Transportation	\$194,710
Wages - Primary Victims	\$647,192
Wages - Secondary Victims	\$225,822
Total	\$6,559,803

Payments by General Service Type



- Clothing and Bedding
- Counseling
- Dependent Care
- Emergency Relocation
- Funeral and Burial
- Lodging
- Loss of Support for Dependents
- Medical and Dental
- Mileage and Transportation
- Residential Crime Scene Clean-Up
- Residential Security
- Sexual Assault Exams
- Shelter Assistance
- Wages

Applying for Crime Victim Compensation Benefits

Mail applications to:

Crime Victim Assistance Division

321 East 12th Street

Des Moines, Iowa 50319

Fax applications to 515-281-8199

Apply by telephone by calling 515-281-5044 from Des Moines or toll-free at 800-373-5044

Apply [online](#). More information about compensation is also available on our [website](#).

Restitution

Iowa Code provides that restitution shall be order for payments issued by the Crime Victim Compensation Program to the extent that the offender is reasonably able to pay. The program's Restitution Coordinator will complete the following activities to collect restitution on behalf of the program:

- Review all approved compensation applications to determine if an offender has been identified, and if so:
 - If the criminal case is still pending, the Restitution Coordinator will send a statement of pecuniary damages to the prosecuting attorney; or
 - If the defendant has already been convicted of the crime, but is awaiting sentencing the restitution coordinator will send a statement of pecuniary damages and submit it to the prosecuting attorney; or
 - If the defendant has been sentenced the Restitution Coordinator shall send a statement of pecuniary damages, motion to amend, and restitution order to the prosecuting attorney.
- Monitor each offender's restitution plan and payment history.
- Initiate collection actions, including but not limited to formal payment agreements, income tax offsets, wage garnishments, and wage assignments if the offender does not comply with the established plan of payment.

Sexual Abuse Examination Payment Program

The **Iowa Sexual Abuse Examination Payment Program (SAE)** was established in 1979 to pay the cost of a forensic examination of the victim for sexual abuse crimes that occur in Iowa. All funds for the program come from the Compensation Fund, which consists entirely of fines and penalties paid by convicted criminals.

Iowa Code section 915.41 states:

The cost of a medical examination for the purpose of gathering evidence and the cost of treatment for the purpose of preventing venereal disease shall be paid from the fund established in section 915.94 [*Victim Compensation Fund*].

The purpose of a victim's forensic medical examination after sexual abuse is to collect evidence and ensure the victim's well-being. In Iowa, any person who states they were the victim of a sexual assault can receive the exam whether or not they choose to report the crime. Victims may seek forensic and medical treatment immediately and take additional time to consider whether or not to report to law enforcement and participate in the criminal justice system. Iowa's policy allowing victims to have a forensic medical exam without a report ensures timely collection of critical evidence that prosecutors and law enforcement will need if the victim decides to make a criminal report later.

The SAE Program pays the cost of the examination regardless of whether or not the victim reports the crime to law enforcement. **A victim is never responsible for payment for a sexual abuse forensic examination or for medications required due to the assault.** Medical providers and facilities submit the bill for the sexual abuse examination directly to the SAE Program. If the victim is billed by a medical provider for the examination, the SAE Program will reimburse that victim. The payment rates for a sexual abuse examination are established in Iowa Administrative Rules.

The program will pay:

- Up to \$300 for the examining room and facility.
- Up to \$200 for the examiners fee (Sexual Abuse Nurse Examiner or Physician).
- All laboratory and medication costs related to the sexual abuse exam and for prevention of sexually transmitted diseases (STD) for the crime victim.
- Follow up appointments for the crime at the same rates as the initial examination.

As of July 1, 2014, medical records or examiner's notes must be submitted with SAE charges to document the charges that are being paid by the SAE Program. This is a change from previous years, where only an itemized statement, diagnosis codes, itemization of any lab work, names of prescriptions/medications, and patient name and date of birth were required. This change was implemented because the SAE Program currently issues roughly 1.678 million dollars in payments annually to reimburse providers for the cost of an SAE. Medical records are now being requested to verify that the services listed on the bill are in fact being provided. This new procedure has been put in

place as a means of auditing the payments we administer through this fund, with the goal of reducing errors in coding and eliminate the risk for erroneous payments.

The SAE Program also purchases Rape Examination Kits for use in Iowa. The Iowa Crime Laboratory, Iowa Department of Health, and Iowa Coalition Against Sexual Assault design the kits. The kits are stored at and distributed by the Iowa Crime Laboratory.

Historically, the CVAD has contracted with the vendor Tri-Tech Forensics to manufacture the SAE Kits used in Iowa. In Fiscal Year 2014, the State of Iowa created an open bid process, soliciting bids from various vendors to manufacture the SAE Kits. This resulted in a change in vendors and currently Arrowhead Forensics is manufacturing the SAE Kits.

Sexual Abuse Examination Payment Program SFY16

Amount Paid for Examinations	\$1,936,427
Number of Victims Examined	2,372

Victim Services Support Program

The Victim Services Support Program (VSS) provides ongoing funds to programs providing services to victims of crime. VSS focuses on (1) effective stewardship of state and federal funds for victim services, law enforcement, prosecution and courts administration and (2) providing technical assistance to crime victim programs on program development, fiscal management and services. Due to the various types of funding streams, VSS is able to fund nonprofit and governmental agencies to provide a cadre of services to crime victims and the local community. Funds support programs focused on connecting victims of crime to advocacy services, improving investigations, increasing prosecution, and improving the medical and court responses to victims in Iowa.

Fund Sources

Below is a brief summary of the various funding streams administered by the VSS.

Iowa Domestic Abuse (DA) and Iowa Sexual Abuse (SA) funds are appropriated by the Iowa Legislature through general funds. 100% of these funds are distributed to programs providing services to domestic abuse and sexual abuse/assault victims through comprehensive local and statewide service programs including victim-based shelters

Iowa Compensation Reserve Fund funds are granted at the discretion of the Attorney General to supplement state appropriations and federal awards. In State Fiscal Year (SFY) 2016, these funds supported two (2) statewide trainings: victims advocate certification training and the statewide victim assistance academy.

Federal Family Violence Prevention and Services Act (FV) funds are awarded to Iowa by the U.S. Department of Health and Human Services, Office of Administration for Children and Families, Office of Community Services. The U.S. Congress appropriates the funds annually. Each state receives a formula grant based on the state's population. CVAD is allowed to keep 5% of the funds for administration, with the remaining 95% distributed to domestic abuse programs and victim-based shelters. 70% of the funds must be allocated to family violence shelters.

Federal Sexual Abuse Services Program (SF) funds are awarded to Iowa by the U.S. Department of Justice, Office on Violence Against Women. The U.S. Congress appropriates the funds annually. Each state receives a base amount and additional funds based on a formula using the state's population. CVAD is allowed to use up to 10% of the funds for administration. CVAD uses 5%. The remaining 95% is distributed to non-profit sexual abuse programs.

Federal STOP Violence Against Women Act (VW) funds are awarded to Iowa by the U.S. Department of Justice, Office on Violence Against Women. The U.S. Congress appropriates the funds annually. Each state receives a base amount of \$600,000 and additional funds based on a formula using the state's population. CVAD is allowed to use up to 10% for administration. CVAD uses 5%. The remaining 95% is distributed to programs. Of the money directly granted to programs in Iowa, STOP

requires the following allocation: 5% to the courts, 25% to law enforcement, 25% to prosecution, 30% to victim services and the remaining 15% can be used at the state administering agency's discretion within the focus and purpose area of the funds.

Federal Victims of Crime Act Assistance (VA) funds are awarded to Iowa by the U.S. Department of Justice, Office for Victims of Crime. The funds come from the federal Crime Victims Fund, which consists entirely of fines and penalties paid by convicted federal criminals and collected by U.S. Attorney's Offices. Each state receives a base amount of \$500,000, and additional funds based on a formula using the state's population. CVAD is allowed to keep 5% of the funds for administration, with the remaining 95% distributed to programs that provide direct services to crime victims.

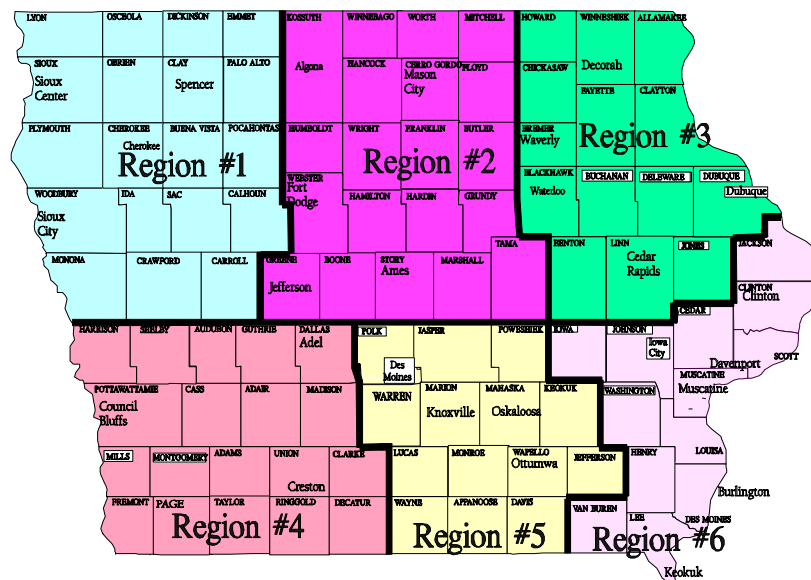
Service Model Summary

In State Fiscal Year 2013, the VSS Program along with collaborative partners such as the Iowa Coalition Against Domestic Violence, Iowa Coalition Against Sexual Assault and other experts in the victim service field created a Strategic Funding and Services plan for victim services. The goal of the plan was to change how to utilize available funding in a manner that most effectively provides quality services to all crime victims across the state.

The State of Iowa now utilizes the housing first model, which is focused on accessing and stabilizing safe housing as a first priority. After safe housing is established the victim/survivor is surrounded with support services, advocacy and other assistance identified by the victim and advocate for the victim to remain safe and violence-free. These services may include other items such as assistance with a protective order, financial housing assistance, transportation, car repairs, training or other items that enhance stabilization, safety and self-sufficiency. The service model incorporates the utilizing of different forms of housing such as a 24/7 emergency shelter, safe homes, hotel/motel, financial housing assistance, transitional housing and diverting victims from shelter and keeping them victim in their homes.

The service model implemented a regionalization of services that divided Iowa's services for domestic abuse and sexual abuse victims into six regions as shown in the map on the next page. The VSS Program determined available funds could support one or two programs in each region specific to each of the following types of services: domestic abuse comprehensive (DAC), sexual abuse comprehensive program (SAC), and victim-based shelter programs (SH). This focus increases the number of sexual assault advocates and more equitably distributes the resources for victims of both sexual assault and domestic violence.

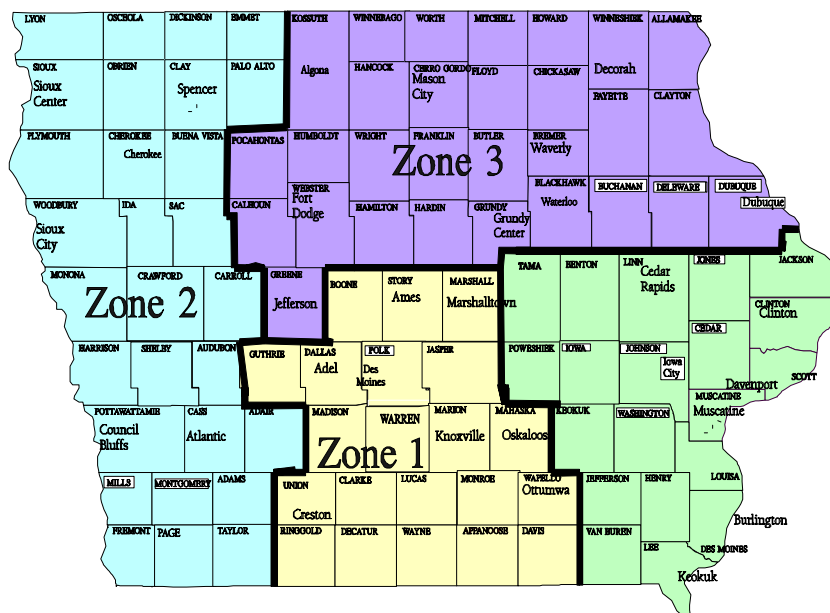
Iowa DA/SA Regional Map for Strategic Funding & Services Plan



The plan incorporates mobile advocacy in Iowa's rural areas of the state in order to meet victims in their communities rather than expecting victims to get to another area of the state for services. It is critical that all cities and towns in Iowa have advocacy and outreach coverage. This plan means services are truly statewide.

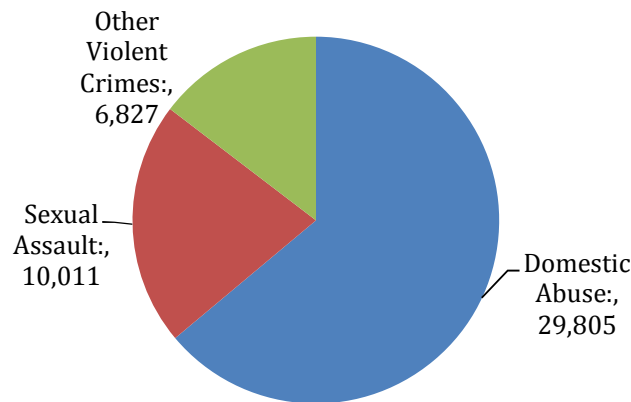
During this timeframe, the VSS Program restructured survivors of homicide programming and other violent crime services as well. The majority of Iowa's homicide investigations are conducted by the Department of Criminal Investigations (DCI) through the Iowa Department of Public Safety. In order to create the most successful programming, funding for survivors of homicide programs was distributed based on the DCI Zones.

Iowa's Survivors of Homicide & Other Violent Crime Program Zones



Performance Statistics and Information

SFY16 was the third year of implementation of the new service model following the restructure. The pie chart below breaks down the number of victims served by VSS-funded programs into three categories: domestic abuse (DA), sexual abuse/assault (SA) and other violent crime victims.



The statistics provided above includes all type of victim services agencies funded by the VSS Program including Victim Witness Coordinators through local prosecutor offices and survivors of homicide programs.

Table 1 on the next page provides a breakdown of the victims served by type of victimization in SFY16. In comparing SFY15 to SFY16 there was an overall increase of approximately 36% in the number of crime victims served (34,216: 46,643) and SFY14 to SFY16 there was an increase of 47% (31,687: 46,643). One of the most important statistics is comparing the overall victim served from before the restructure occurred (SFY13) to when the restructure has been completely implemented (SFY16). There was an approximate increase of 66% in the number of victims served when comparing the old model of services (SFY13) to the third year of the new model of services or SFY16 (28,053: 46,643) which is outstanding.

Programs served 12% more domestic abuse victims from SFY13 to SFY14 (20,616: 23,067) and served about the same number of victims from SFY14 to SFY15 (23,067: 23,111). The huge increases for domestic abuse victims were comparing SFY15 to SFY16 as there was a 29% increase (23,111: 29,805) and 45% from SFY13 to SFY16 (20,616: 29,805) or from pre-restructure to when the restructure was fully implemented (SFY13: SFY16).

The number of sexual assault/abuse victims in our state that are being reached over the last three years increased dramatically each year: 16% from SFY13 to SFY14 (4,431: 5,158); 40% from SFY14 to SFY15 (5,158: 7,234) and by 38% from SFY15 to SFY16 (7,234: 10,011). These are extraordinary statistics highlighting the number of sexual assault/abuse victims being served in this new model of services.

Table 1: Total Crime Victims Served in SFY16

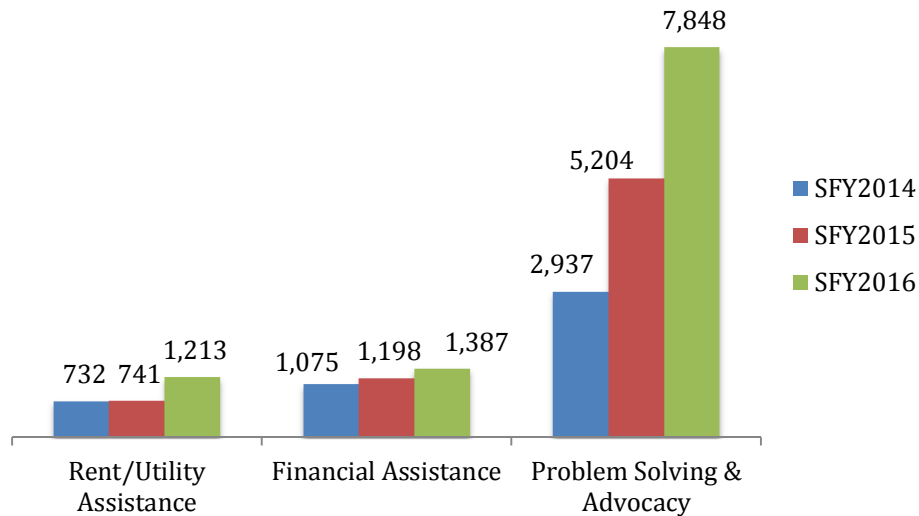
Crime Type	
Domestic Abuse Female	24,783
DA Male	1,405
DA Children	2,899
Teen Dating Violence	718
Total Domestic Abuse Victims	29,805
Female Adult Sexual Abuse/Assault	5,260
Male Adult Sexual Abuse/Assault	460
Sexual Abuse Adolescent	1,729
Child Sexual Abuse	1,622
Female Survivor of Incest	826
Male Survivor of Incest	114
Total Sexual Abuse/Assault Victims	10,011
Child Physical Abuse	506
Drunk/Intoxicated Driving	324
Homicide Victims	1,185
Elder Abuse	82
Identity Theft	382
Robbery	272
Stalking	1,063
Assault	1,282
Human Trafficking	159
Other Violent Crimes	1,572
Total Other Violent Crime Victims	6,827
Total Crime Victims Served	46,643

Shelter Services and Crisis Calls

In the new service model, programs sheltered victims in various ways: keeping victims in their homes (diversion), transitional housing, traditional shelter buildings, safe homes and hotel/motels.

Assessments are an important tool advocates are utilizing to assist victims in becoming and remaining violence-free and self-sufficient. In this service model advocates are conducting both housing stability and lethality assessments when assisting victims.

Victim service advocates conducted 7,804 housing assessment in SFY16 which is a 54% increase from SFY15 (5,069: 7,804) and increased by 117% from SFY14 to SFY16 (3,602: 7,804). When conducting these assessments, advocates are able to assist crime victims through advocacy, problem-solving and financial assistance that are effective ways to maintain safety and self-sufficiency. Advocates were able to divert 10,448 victims from shelter in SFY16 and 7,143 in SFY15 through providing rent and utility assistance, other forms of financial assistance with the remaining assisting through problem solving and advocacy. The graph on the next page provides a 3-year breakdown of the shelter diversion statistics.



The table below provides a breakdown of the number of victims sheltered by type of victimization and number of nights of safety/shelter provided comparing SFY14, SFY15 and SFY16. The table illustrates there has been a 9% increase in the number of victims receiving traditional shelter from SFY14 to SFY16 (2,729: 2,975) and a 12.6% increase from SFY15 to SFY16 (2,642: 2,975). There has also been a large increase in the number of victims receiving non-traditional shelter through safe homes and hotels/motels. Specifically, an increase of 244.9% increase in sheltering victims in hotels and motels from SFY14 to SFY15 (501: 1,728) and 100.46% increase from SFY15 to SFY16 (862: 1,728). Programs provided 79,308 shelter nights or nights of safety in SFY16 or an overall decrease of approximately 4.7%.

Total Crime Victims Sheltered (SFY14-SFY16)

	SFY14	SFY15	SFY16	SFY14	SFY15	SFY16	SFY14	SFY15	SFY16
	Traditional Shelter	Traditional Shelter	Traditional Shelter	Safe Homes	Safe Homes	Safe Homes	Hotels or Motels	Hotels or Motels	Hotels or Motels
Domestic Abuse Female	1,447	1,408	1,479	55	107	80	286	437	1050
Domestic Abuse Male	9	7	11	0	1	1	12	16	23
Domestic Abuse Children	1,188	1,258	1,329	42	74	65	188	336	417
Sexual Assault Victims	85	86	132	8	59	4	15	73	63
Other Violent Crime Victims	0	25	24	1	0	0	0	0	175
Total Victims Sheltered	2,729	2,784	2,975	106	241	150	501	862	1728
Total Shelter Nights	74,242	83,224	79,308	1,843	6,838	7,663	1,760	3,073	15,198

Advocates assist victims in many different ways including safety planning, individual counseling, group counseling, civil and criminal advocacy, personal advocacy, housing/economic advocacy, etc. These services are conducted in-person and through the crisis calls. In SFY16, advocates assisted victims through 72,441 crisis calls compared to the 59,846 crisis calls in SFY14, which is a 21.04% increase.

Community Support and Awareness

Programs rely on community volunteers to help support victims by providing direct services and advocacy throughout Iowa. Some of these direct service activities may include but not be limited to, providing support groups to adults, teens and children, responding to emergencies at hospitals and law enforcement agencies, providing court accompaniment and transporting victims to shelter and appointments. In addition, many community volunteers also donate their time indirectly to support victims and the programs providing those services. Examples of indirect volunteering vary but could include mowing the shelter lawn, conducting presentations, assisting a victim in moving, organizing donations, or conducting fundraising and awareness activities.

In SFY16, Iowans volunteered a little over 151,414 hours of their time, which is equivalent to approximately 72.8 full-time staff over the course of the year. Of the hours donated by volunteers there were over 63,187 specific to providing direct services to crime victims and over 88,226 providing indirect services.

In SFY16, programs received assistance from 5,379 Iowans through volunteering their time and services. This was a slight increase of 1% from SFY14 to SFY16 (5,306: 5,379). When comparing pre-restructure in SFY13 to post-restructure in SFY16, there was an increase of 1,829 volunteers or 52% (3,550: 5,379) and an increase of 38,445 in volunteer hours or an increase of 34% (112,969: 151,414).

VSS funded programs increased outreach to the community through the media and through presentations. VSS funded programs had 7,179 media contacts with newspapers, television and radio through articles, interviews and advertisements compared to 1,913 in SFY14. In addition, VSS-funded programs used technology such as websites, Facebook, twitter, etc., to conduct community outreach and individuals accessed information 46,014 times in SFY16 which was a 65% increase compared to the 27,858 times in SFY15.

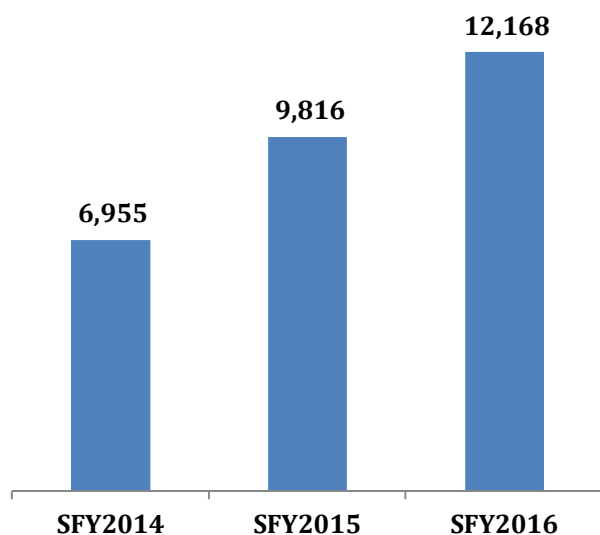
In SFY16, VSS-funded staff conducted 4,776 different presentations reaching 192,130 Iowans about their services for victims. There was an increase of 18% in the number of community presentations conducted in SFY16 (4,776) compared to SFY14 (4,054). The number of community members in the audience increased by 96% (98,126: 192,130).

Professional Training and Collaborations

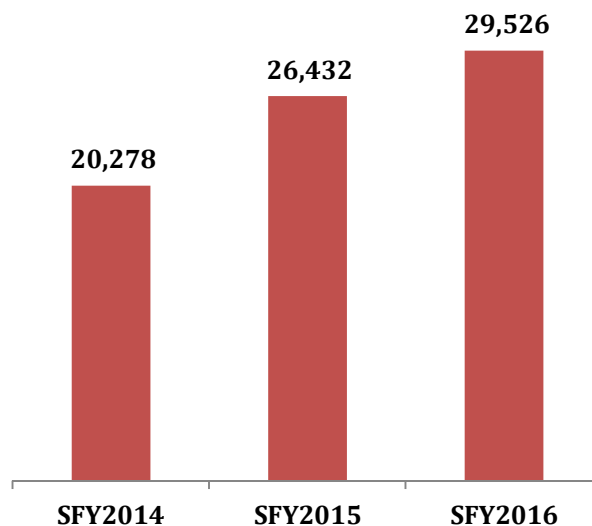
Training and collaborating with other professionals is one way VSS-funded programs improve the response to crime victims. By improving collaborative relationships with other criminal justice and local community agencies, victims' rights are ensured and professionals have a clearer understanding of each agency's role.

In SFY16, VSS-funded programs conducted 1,336 training sessions to 25,964 professionals. Over the last three state fiscal years (SFY14-16), VSS-funded programs conducted a total of 4,320 training sessions training 84,765 professionals. On the next page are side-by-side charts illustrating the number of different agencies advocates met with including the number of collaborative meetings conducted by advocates comparing SFY14, SFY15 and SFY16.

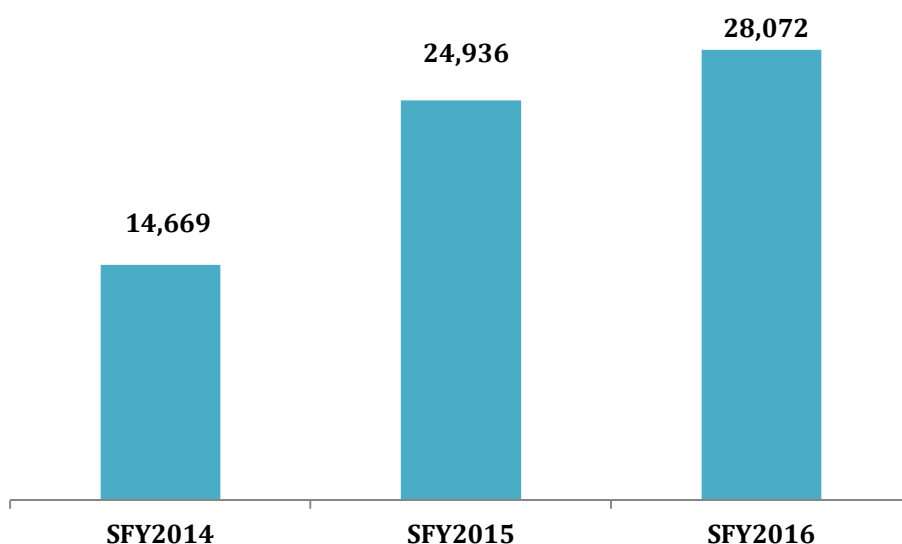
Collaborative Agencies



Collaborative Meetings



The chart below provides a three-year summary of the number of referrals received by victim service programs through these collaborative partnerships. In SFY16 victim service programs received 28,072 referrals, an increase of 3,136 referrals from SFY15 or 12.58% compared to SFY15 (24,936: 28,072). When comparing SFY14 to SFY16, there was an increase of 13,403 referrals or an increase of 91.37%.



Funding Application and Review Process

For State Fiscal Year (SFY) 2016, VSS Program conducted a one-year funding application for victim services applicants and criminal justice programs were in their last year of their three-year application cycle. Victim service programs will resume a three-year application process for SFY2017-2019. The funding year is based on the state fiscal year, which is July 1 through June 30. A schedule is outlined for the whole application/funding process and approved by the Crime Victim Assistance (CVA) Board. The application process begins with the release of instructions and a technical assistance workshop outlining how to apply for the funding. Application writing workshops are conducted either in-person or through webinars. The workshop clarifies funding application requirements and the award process. The application process is outlined below

The Application/Funding Cycle for State Fiscal Year 2016 began November 2014 ending June 2015 with the funding beginning July 1, 2015. Below is a table outlining the Application/Funding Cycle as determined by the Division and voted on by the Crime Victim Assistance (CVA) Board. The CVA Board provides oversight of the programs administered in the Division. Contracts are subject to the availability of the funds.

Due Date	Description
November 20, 2014	Funding Application Workshops: Location to be Announced Request for Proposals/Funding Application Instructions will be made available to potential applicants
December 15, 2014	Letters of Intent Due: All agencies or programs seeking VSS funding for Fiscal Year 2016 are required to submit a letter of intent to the Crime Victim Assistance Division
January 22, 2015	Applications due by 4:30 pm
March 25 & 26, 2015	Application Review Committee and VSS staff reviews applications for funding
April 17, 2015	Crime Victim Assistance Board votes on award amounts recommended by the Application Review Committee, VSS staff and Crime Victim Assistance Division (CVAD) Director
April 21, 2015	Denial and award letters are mailed to funding applicants.
May 5, 2015	Appeals or Requests for Reconsideration are due by 4:30 pm on May 5, 2015 in the Crime Victim Assistance Division
June 5, 2015	Crime Victim Assistance Board will hear Requests for Reconsideration (appeals) for funding
June 30, 2015 (approximate date)	Contracts are issued to all funded applicants

Programs and agencies submit a letter of intent to apply. Funding applications, or Requests for Proposals (RFP), are generally due approximately 9 weeks after the application instructions are

released. In State Fiscal Year 2016, applicants were required to submit an application in the GEM System (IowaGrants.gov).

A volunteer Application Review Committee (ARC) is convened to formulate recommendations for funding and contract stipulations. Members of the ARC have expertise in victim service delivery or related profession, grant management, and/or public policy. Each application is evaluated for purpose, compliance, completeness, clarity, quality of services, number of victims served, community support, feasibility of proposal, evidence of efficient program, financial management, geographical area and size of the population served.

The CVAD Director receives recommendations about which agencies to fund and how much funding to award these agencies from the VSS staff and the ARC. The Director presents the recommendations and any alternate recommendations to the Crime Victim Assistance (CVA) Board. The amounts awarded to victim service programs were based on a formula that was approved by the CVA Board. The award amounts for law enforcement, prosecution or other non-victim service based agencies were determined through a competitive process and non-formula. Subsequent funding in the second and third years of the funding cycle is based on the first-year award and the amount of funds available.

Applicants may appeal the denial of or the amount of an award within 10 working days after the notice of award is mailed. The Board will consider each appeal. A decision rendered by the Crime Victim Assistance Board on appeal constitutes final agency action.

The VSS staff monitors the services, management, and fiscal operations of funded programs for compliance with state and federal regulations as well as quality services. Monitoring and oversight is conducted through on-site monitoring, desk monitoring and technical assistance meetings, conference calls and webinars.

Bonuses

It is the policy of the Victim Services Support Program that neither federal nor state funds will be used to reimburse bonuses to any VSS-funded program. This includes non-profit and nongovernmental agencies, or programs.

Out-of-State Conferences/Training

This table provides a breakdown of out-of-state travel for VSS Program staff in SFY16. The Victim Services Support Program sent staff to four different mandatory federal conferences required by the funding federal agency. Travel for these events was paid through federal administrative funds. The VSS Program sent staff to other conferences or meetings to assist them in improving services to crime victims here in Iowa.

VSS Staff Out-of-State Travel	Federal Funds	State Funds	Number of Staff
Victims of Crime Act Administrator's Conference, Washington D.C.	\$1,173.28	\$0.00	1
Federal Family Violence Prevention & Services Act Administrator's Conference, San Diego, CA	\$ 2,604.81	\$0.00	2
STOP Violence Against Women Administrator's Conference, Rosemont, Illinois	\$0.00	\$648.78	1
National Center for Victims of Crime (NCVC) 2015 National Training Institute, Anaheim, California	\$0.00	\$3,260.63	2
Meetings with Oregon Coalition Against Domestic & Sexual Violence, State of Washington Department of Commerce and Communities of Color Organizations, Portland, Oregon	\$2,371.33	\$0.00	2
National Association of Crime Victim Compensation Boards Regional Conference, Jackson Hole, Wyoming	\$0.00	\$1,589.53	1
Meeting with Minnesota VOCA Assistance Administrator, St. Paul, Minnesota	\$0.00	\$268.14	1
Total	\$6,149.42	\$5,767.08	10

Overtime

Iowa's victim service advocates respond 24 hours a day, 7 days a week to victims at hospitals, law enforcement or other safe locations. VSS funds support eight emergency shelters in Iowa's six regions. Less than 0.4% of the funds administered by the VSS Program were reimbursed for overtime in SFY16. The victim service programs that paid overtime did so to cover shelter, hotline and emergency response services due to staff training, vacancies, sick leave, vacation and staffing shortages. See Appendix A for a map of the shelters funded through the VSS Program.

Breakdown of Overtime of VSS-Funded Programs

Main City	Region	Type of Program	Contractor Name/Program Name	Hours of Overtime			Amount of Overtime		
				Federal Funds	State Funds	Total Overtime Hours	Federal Funds	State Funds	Total Amount of Overtime Paid
Sioux City	#1	DAC	Council on Sexual Assault & Domestic Violence	18.50	9.50	28.00	\$529.29	\$285.86	\$815.15
Sioux City	#1	SH	Council on Sexual Assault & Domestic Violence	307.75	108.75	416.50	\$7,843.66	\$2,394.56	\$10,238.22
Waverly	#3	SH	Cedar Valley Friends of the Family	72.00	0.00	72.00	\$,501.20	\$0.00	\$ 1,501.20
Des Moines	#5	DAC	Children & Families of IA, Family Violence Center	1.00	0.50	1.50	\$27.02	\$10.43	\$37.45
Des Moines	#5	SH	Children & Families of IA, Family Violence Center	785.25	397.75	1183.00	\$7,254.33	\$8,640.44	\$25,894.77
Davenport	#6	DAC	Family Resources, Inc., SafePaths	4.28	8.66	12.94	\$89.01	\$186.89	\$275.90
Davenport	#6	SAC	Family Resources, Inc., SafePaths	10.42	3.60	14.02	\$213.04	\$77.04	\$290.08
Davenport	#6	SH	Family Resources, Inc., SafePaths	147.98	25.30	173.28	\$3,033.48	\$520.20	\$3,553.68
Iowa City	#6	DAC	Domestic Violence Intervention Program	66.50	15.50	82.00	\$,458.44	\$356.03	\$1,814.47
Iowa City	#6	SH	Domestic Violence Intervention Program	0.00	48.25	48.25	\$0.00	\$1,009.81	\$1,009.81
Oskaloosa	#6	SAC	Crisis Intervention Services	0.00	3.17	3.17	\$0.00	\$109.37	\$109.37
Oskaloosa	#6	SH	Crisis Intervention Services	94.31	3.17	97.48	\$2,017.14	\$109.37	\$2,126.51
Des Moines	SW	SW HL	Children & Families of IA, Statewide DA Hotline	0.00	79.25	79.25	\$0.00	\$1,592.89	\$1,592.89
Des Moines	SW	SW HL	Family Crisis Centers, Statewide DA Hotline	0.00	152.50	152.50	\$0.00	\$3,616.42	\$3,616.42
Victim Service Total				1507.99	855.90	2363.89	\$33,966.61	\$18,909.31	\$52,875.92

Breakdown of Overtime of VSS-Funded Programs

Main City	Region	Type of Program	Contractor Name/Program Name	Hours of Overtime			Amount of Overtime		
				Federal Funds	State Funds	Total Overtime Hours	Federal Funds	State Funds	Total Amount of Overtime Paid
Rock Rapids	#1	LE	Lyon County Sheriff's Office	39.50	0	39.50	\$ 1,071.55	\$0	\$ 1,071.55
Mason City	#2	LE	Cerro Gordo County Sheriff's Office	29.00	0	29.00	\$ 1,169.61	\$0	\$ 1,169.61
Mason City	#2	LE	Mason City Police Department	340.87	0	340.87	\$ 13,245.23	\$0	\$ 13,245.23
Ames	#2	LE	Iowa State University Police Department	165.00	0	165.00	\$ 7,220.28	\$0	\$ 7,220.28
Dubuque	#3	LE	Dubuque County Sheriff's Office	15.75	0	15.75	\$ 173.25	\$0	\$ 173.25
Dubuque	#3	LE	Dubuque Police Department	123.00	0	123.00	\$ 3,822.00	\$0	\$ 3,822.00
Adel	#4	LE	Dallas County Sheriff's Office	30.25	0	30.25	\$ 1,471.02	\$0	\$ 1,471.02
Muscatine	#6	LE	Muscatine County Sheriff's Office	54.50	0	54.50	\$ 2,661.91	\$0	\$ 2,661.91
Law Enforcement (LE) Total				797.87	0.00	797.87	\$ 30,834.85	\$0	\$30,834.85
Overall Total				2305.86	855.90	3161.76	\$ 64,801.46	\$18,909.31	\$ 83,710.77

Of the overtime funds reimbursed in SFY16, 77.4% were from federal funds and 22.6% were from state funds representing less than 1% of the total funds allocated in SFY16.

Law enforcement overtime was utilized to conduct follow-up investigations, victim safety checks, attend training and conduct arrests on violence against women cases. Law enforcement agencies from Iowa's rural communities find it isn't cost effective to fund a full-time law enforcement officer/investigator with Iowa's STOP Violence Against Women (VW) funds. A requirement of the VW is to fund law enforcement agencies to improve the response to domestic abuse, dating violence, sexual assault and stalking victims.

Breakdown of Expense Categories

The following pages include tables of reimbursement by expense categories and are further organized by federal and state funds. The different tables are listed below.

Overall Federal and State Funds

- Region #1: Northwest Iowa
- Region #2: North Central Iowa
- Region #3: Northeast Iowa
- Region #4: Southwest Iowa
- Region #5: South Central Iowa
- Region #6: Southeast Iowa
- Culturally-Specific Programs
- Statewide Programs
- Survivors of Homicide and Other Violent Crime Programs

Each of the tables for reimbursement by expense categories has a breakdown of out-of-state travel, in-state conferences and in-state travel to provide services. Over 78.9% of the federal and state funds were for payroll and benefits for staff to provide services to crime victims.

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Overall Federal and State Funding

Expense Categories	Overall DA-SA-SH State Total	Overall DA-SA-SH Federal Total	Overall State Total	Overall Federal Total	Overall Total
Advertising:	\$ 89,567.14	\$ 61,384.87	\$ 89,567.14	\$ 72,480.78	\$ 162,047.92
Benefits:	\$ 1,080,234.18	\$ 1,558,238.20	\$ 1,080,234.18	\$ 1,802,612.92	\$ 2,882,847.10
Communications:	\$ 165,764.13	\$ 124,168.35	\$ 166,308.13	\$ 139,234.58	\$ 305,542.71
Contractual Services:	\$ 418,166.11	\$ 268,446.56	\$ 418,503.41	\$ 290,609.39	\$ 709,112.80
Equipment:	\$ 278,578.47	\$ 323,736.78	\$ 285,816.73	\$ 348,300.40	\$ 634,117.13
Insurance:	\$ 97,692.15	\$ 44,237.78	\$ 97,692.15	\$ 50,683.60	\$ 148,375.75
Other Direct/Client Assistance:	\$ 431,335.74	\$ 179,070.61	\$ 431,335.74	\$ 196,832.11	\$ 628,167.85
Payroll:	\$ 4,492,071.02	\$ 8,034,902.28	\$ 4,492,071.02	\$ 9,626,898.24	\$ 14,118,969.26
Rent:	\$ 188,865.92	\$ 154,358.67	\$ 188,865.92	\$ 230,408.71	\$ 419,274.63
Repairs & Maintenance:	\$ 80,575.62	\$ 78,930.81	\$ 80,575.62	\$ 80,632.02	\$ 161,207.64
Supplies:	\$ 204,060.98	\$ 224,646.07	\$ 204,596.00	\$ 253,231.80	\$ 457,827.80
In-State Travel for Training:	\$ 55,753.38	\$ 54,986.83	\$ 55,753.38	\$ 69,778.28	\$ 125,531.66
In-State Travel for Services:	\$ 291,481.38	\$ 191,957.65	\$ 291,481.38	\$ 224,647.53	\$ 516,128.91
Out-of-State Travel:	\$ 56,878.27	\$ 61,066.96	\$ 56,878.27	\$ 104,162.13	\$ 161,040.40
Utilities:	\$ 57,675.55	\$ 54,791.19	\$ 57,675.55	\$ 55,227.34	\$ 112,902.89
Total:	\$ 7,988,700.04	\$ 11,414,923.61	\$ 7,997,354.62	\$ 13,545,739.83	\$ 21,543,094.45

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Region #1 — Northwest Iowa

	Overall DA-SA-SH		Overall DA-SA-SH		Overall DA-SA-SH	
	State		Federal		Total	
Expense Categories	Total		Total		Total	
Advertising:	\$	6,306.74	\$	3,597.71	\$	9,904.45
Benefits:	\$	132,428.99	\$	165,247.31	\$	300,974.42
Communications:	\$	20,178.47	\$	772.45	\$	20,950.92
Contractual Services:	\$	18,409.16	\$	5,008.12	\$	23,417.28
Equipment:	\$	28,366.94	\$	51,464.06	\$	79,831.00
Insurance:	\$	8,781.00	\$	-	\$	8,781.00
Other Direct/Client Assistance:	\$	34,471.86	\$	69,306.17	\$	103,778.03
Payroll:	\$	597,487.17	\$	876,274.99	\$	1,591,658.99
Rent:	\$	11,770.10	\$	907.50	\$	12,677.60
Repairs & Maintenance:	\$	2,430.58	\$	15,240.09	\$	17,670.67
Supplies:	\$	21,756.69	\$	15,168.65	\$	36,925.34
In-State Travel for Training:	\$	13,489.69	\$	10,358.64	\$	25,058.32
In-State Travel for Services:	\$	33,626.11	\$	14,291.06	\$	48,165.25
Out-of-State Travel:	\$	4,461.76	\$	7,338.27	\$	12,711.78
Utilities:	\$	5,093.74	\$	6,422.98	\$	11,516.72
Total:	\$	939,059.00	\$	1,241,398.00	\$	2,304,021.77

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program

Region #2 — North Central Iowa

Expense Categories	Overall DA-SA-SH State Total	Overall DA-SA-SH Federal Total	Overall Federal Total	Overall State Total	Overall Total
Advertising:	\$ 1,147.16	\$ 13,457.16	\$ 13,457.16	\$ 1,147.16	\$ 14,604.32
Benefits:	\$ 180,692.00	\$ 111,465.85	\$ 2,464.02	\$ 180,692.00	\$ 293,156.02
Communications:	\$ 3,748.98	\$ 27,937.00	\$ 31,177.81	\$ 3,748.98	\$ 34,926.79
Contractual Services:	\$ 16,753.80	\$ 16,897.20	\$ 16,897.20	\$ 16,753.80	\$ 33,651.00
Equipment:	\$ 26,384.89	\$ 409.88	\$ 13,690.46	\$ 26,384.89	\$ 40,075.35
Insurance:	\$ 34,185.47	\$ 2,491.32	\$ 2,491.32	\$ 34,185.47	\$ 36,676.79
Other Direct/Client Assistance:	\$ 57,946.61	\$ 3,308.68	\$ 3,308.68	\$ 57,946.61	\$ 61,255.29
Payroll:	\$ 612,786.40	\$ 1,008,545.00	\$ 1,221,056.51	\$ 612,786.40	\$ 1,833,842.91
Rent:	\$ 24,587.00	\$ 2,750.00	\$ 2,750.00	\$ 24,587.00	\$ 27,337.00
Repairs & Maintenance:	\$ 2,098.11	\$ 16,560.00	\$ 16,560.00	\$ 2,098.11	\$ 18,658.11
Supplies:	\$ 21,663.42	\$ 12,492.76	\$ 12,492.76	\$ 21,663.42	\$ 34,156.18
In-State Travel for Training:	\$ 1,856.93	\$ 12,259.17	\$ 12,411.81	\$ 1,856.93	\$ 14,268.74
In-State Travel for Services:	\$ 22,843.49	\$ 42,913.13	\$ 42,913.13	\$ 22,843.49	\$ 65,756.62
Out-of-State Travel:	\$ 105.30	\$ 6,517.85	\$ 23,624.75	\$ 105.30	\$ 23,730.05
Utilities:	\$ 2,001.44	\$ 1,750.00	\$ 1,750.00	\$ 2,001.44	\$ 3,751.44
Total:	\$ 1,008,801.00	\$ 1,279,755.00	\$ 1,527,045.61	\$ 1,008,801.00	\$ 2,535,846.61

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Region #3 — Northeast Iowa

		Overall DA-SA-SH	Overall DA-SA-SH	Overall	Overall	
		State	Federal	Federal	State	Overall
Expense Categories		Total	Total	Total	Total	Total
Advertising:	\$	44,715.01	\$ 7,607.33	\$ 7,607.33	\$ 44,715.01	\$ 52,322.34
Benefits:	\$	127,894.47	\$ 189,520.39	\$ 206,805.80	\$ 127,894.47	\$ 334,700.27
Communications:	\$	28,404.05	\$ 26,125.89	\$ 26,125.89	\$ 28,404.05	\$ 54,529.94
Contractual Services:	\$	20,533.07	\$ 25,961.62	\$ 25,961.62	\$ 20,533.07	\$ 46,494.69
Equipment:	\$	40,206.41	\$ 16,026.79	\$ 16,026.79	\$ 40,206.41	\$ 56,233.20
Insurance:	\$	10,462.10	\$ 5,843.91	\$ 5,843.91	\$ 10,462.10	\$ 16,306.01
Other Direct/Client Assistance:	\$	97,497.58	\$ 10,575.58	\$ 10,575.58	\$ 97,497.58	\$ 108,073.16
Payroll:	\$	653,640.05	\$ 1,056,718.63	\$ 1,254,395.46	\$ 653,640.05	\$ 1,908,035.51
Rent:	\$	19,387.90	\$ 50,815.20	\$ 50,815.20	\$ 19,387.90	\$ 70,203.10
Repairs & Maintenance:	\$	11,427.49	\$ 6,496.94	\$ 6,496.94	\$ 11,427.49	\$ 17,924.43
Supplies:	\$	14,642.66	\$ 38,093.55	\$ 38,427.99	\$ 14,642.66	\$ 53,070.65
In-State Travel for Training:	\$	11,653.96	\$ 6,853.85	\$ 7,077.32	\$ 11,653.96	\$ 18,731.28
In-State Travel for Services:	\$	64,904.60	\$ 50,663.86	\$ 50,663.86	\$ 64,904.60	\$ 115,568.46
Out-of-State Travel:	\$	4,276.71	\$ 3,185.13	\$ 3,185.13	\$ 4,276.71	\$ 7,461.84
Utilities:	\$	4,012.55	\$ 6,059.76	\$ 6,059.76	\$ 4,012.55	\$ 10,072.31
Total:	\$	1,153,658.61	\$ 1,500,548.43	\$ 1,716,068.58	\$ 1,153,658.61	\$ 2,869,727.19

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Region #4 — Southwest Iowa

Expense Categories	Overall DA-SA-SH State Total	Overall DA-SA-SH Federal Total	Overall Federal Total	Overall State Total	Overall Total
Advertising:	\$ 10,874.59	\$ 22,514.28	\$ 22,514.28	\$ 10,874.59	\$ 33,388.87
Benefits:	\$ 125,365.96	\$ 148,914.72	\$ 151,286.45	\$ 125,365.96	\$ 276,652.41
Communications:	\$ 28,027.40	\$ 5,202.00	\$ 5,202.00	\$ 28,027.40	\$ 33,229.40
Contractual Services:	\$ 72,097.90	\$ 1,480.00	\$ 1,480.00	\$ 72,097.90	\$ 73,577.90
Equipment:	\$ 21,330.51	\$ 37,566.36	\$ 37,566.36	\$ 21,330.51	\$ 58,896.87
Insurance:	\$ 17,916.00	\$ 4,186.00	\$ 4,186.00	\$ 17,916.00	\$ 22,102.00
Other Direct/Client Assistance:	\$ 60,164.65	\$ 42,139.67	\$ 42,139.67	\$ 60,164.65	\$ 102,304.32
Payroll:	\$ 387,138.36	\$ 882,522.75	\$ 916,602.01	\$ 387,138.36	\$ 1,303,740.37
Rent:	\$ 43,038.00	\$ 6,992.00	\$ 6,992.00	\$ 43,038.00	\$ 50,030.00
Repairs & Maintenance:	\$ 40,754.58	\$ 5,288.23	\$ 5,288.23	\$ 40,754.58	\$ 46,042.81
Supplies:	\$ 18,807.68	\$ 28,260.86	\$ 28,260.86	\$ 18,807.68	\$ 47,068.54
In-State Travel for Training:	\$ 8,617.96	\$ 210.22	\$ 210.22	\$ 8,617.96	\$ 8,828.18
In-State Travel for Services:	\$ 58,663.49	\$ 7,607.23	\$ 7,607.23	\$ 58,663.49	\$ 66,270.72
Out-of-State Travel:	\$ 6,874.92	\$ -	\$ -	\$ 6,874.92	\$ 6,874.92
Utilities:	\$ 4,327.00	\$ 9,120.68	\$ 9,120.68	\$ 4,327.00	\$ 13,447.68
Total:	\$ 903,999.00	\$ 1,202,005.00	\$ 1,238,455.99	\$ 903,999.00	\$ 2,142,454.99

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Region #5 — South Central Iowa

Expense Categories	Overall DA-SA-SH State Total	Overall DA-SA-SH Federal Total	Overall Federal Total	Overall State Total	Overall Total
Advertising:	\$ 2,261.26	\$ 3,120.00	\$ 3,120.00	\$ 2,261.26	\$ 5,381.26
Benefits:	\$ 193,798.07	\$ 209,592.70	\$ 235,784.66	\$ 193,798.07	\$ 429,582.73
Communications:	\$ 6,973.72	\$ 31,228.34	\$ 31,228.34	\$ 6,973.72	\$ 38,202.06
Contractual Services:	\$ 75,171.41	\$ 66,714.41	\$ 67,434.41	\$ 75,171.41	\$ 142,605.82
Equipment:	\$ 34,286.19	\$ 13,768.07	\$ 13,768.07	\$ 34,286.19	\$ 48,054.26
Insurance:	\$ 13,873.93	\$ 24,436.32	\$ 24,436.32	\$ 13,873.93	\$ 38,310.25
Other Direct/Client Assistance:	\$ 41,666.42	\$ 44,106.52	\$ 44,106.52	\$ 41,666.42	\$ 85,772.94
Payroll:	\$ 812,957.40	\$ 1,097,294.75	\$ 1,147,710.94	\$ 812,957.40	\$ 1,960,668.34
Rent:	\$ 2,112.00	\$ 6,086.11	\$ 75,611.15	\$ 2,112.00	\$ 77,723.15
Repairs & Maintenance:	\$ 2,431.00	\$ 21,789.67	\$ 21,789.67	\$ 2,431.00	\$ 24,220.67
Supplies:	\$ 3,654.77	\$ 17,658.58	\$ 17,658.58	\$ 3,654.77	\$ 21,313.35
In-State Travel for Training:	\$ 5,019.92	\$ 3,749.78	\$ 3,991.59	\$ 5,019.92	\$ 9,011.51
In-State Travel for Services:	\$ 23,081.79	\$ 24,505.33	\$ 24,505.33	\$ 23,081.79	\$ 47,587.12
Out-of-State Travel:	\$ 12,687.75	\$ 6,209.17	\$ 6,209.17	\$ 12,687.75	\$ 18,896.92
Utilities:	\$ 5,684.42	\$ 24,549.71	\$ 24,549.71	\$ 5,684.42	\$ 30,234.13
Total:	\$ 1,235,660.05	\$ 1,594,809.46	\$ 1,741,904.46	\$ 1,235,660.05	\$ 2,977,564.51

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Region #6 — Southeast Iowa

Expense Categories	Overall DA-SA-SH State Total	Overall DA-SA-SH Federal Total	Overall Federal Total	Overall State Total	Overall Total
Advertising:	\$ 1,659.66	\$ -	\$ 100.52	\$ 1,659.66	\$ 1,760.18
Benefits:	\$ 148,138.50	\$ 270,105.54	\$ 331,099.27	\$ 148,138.50	\$ 479,237.77
Communications:	\$ 42,497.68	\$ 612.96	\$ 1,689.34	\$ 42,497.68	\$ 44,187.02
Contractual Services:	\$ 19,025.06	\$ 38.14	\$ 38.14	\$ 19,025.06	\$ 19,063.20
Equipment:	\$ 36,352.30	\$ 57,732.00	\$ 57,732.00	\$ 36,352.30	\$ 94,084.30
Insurance:	\$ 2,869.06	\$ -	\$ 2,250.00	\$ 2,869.06	\$ 5,119.06
Other Direct/Client Assistance:	\$ 102,344.64	\$ -	\$ -	\$ 102,344.64	\$ 102,344.64
Payroll:	\$ 622,539.96	\$ 1,120,427.11	\$ 1,348,635.32	\$ 622,539.96	\$ 1,971,175.28
Rent:	\$ 48,094.98	\$ 23,540.45	\$ 23,540.45	\$ 48,094.98	\$ 71,635.43
Repairs & Maintenance:	\$ 17,197.53	\$ 8,174.00	\$ 8,174.00	\$ 17,197.53	\$ 25,371.53
Supplies:	\$ 19,368.96	\$ 15,857.89	\$ 17,411.91	\$ 19,368.96	\$ 36,780.87
In-State Travel for Training:	\$ 8,653.40	\$ 1,173.54	\$ 1,173.54	\$ 8,653.40	\$ 9,826.94
In-State Travel for Services:	\$ 53,041.46	\$ 9,008.50	\$ 9,377.70	\$ 53,041.46	\$ 62,419.16
Out-of-State Travel:	\$ 1,287.04	\$ 4,092.87	\$ 4,092.87	\$ 1,287.04	\$ 5,379.91
Utilities:	\$ 25,305.07	\$ -	\$ -	\$ 25,305.07	\$ 25,305.07
Total:	\$ 1,148,375.30	\$ 1,510,763.00	\$ 1,805,315.06	\$ 1,148,375.30	\$ 2,953,690.36

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Culturally-Specific Programs

Expense Categories	Overall DA-SA-SH State Total	Overall DA-SA-SH Federal Total	Overall Federal Total	Overall State Total	Overall Total
Advertising:	\$ 2,346.92	\$ 92.58	\$ 92.58	\$ 2,346.92	\$ 2,439.50
Benefits:	\$ 71,665.47	\$ 207,557.85	\$ 207,557.85	\$ 71,665.47	\$ 279,223.32
Communications:	\$ 21,464.20	\$ 19,178.95	\$ 19,178.95	\$ 21,464.20	\$ 40,643.15
Contractual Services:	\$ 108,252.86	\$ 118,680.09	\$ 118,680.09	\$ 108,252.86	\$ 226,932.95
Equipment:	\$ 60,911.76	\$ 47,410.28	\$ 47,410.28	\$ 60,911.76	\$ 108,322.04
Insurance:	\$ 6,295.10	\$ 4,257.22	\$ 4,257.22	\$ 6,295.10	\$ 10,552.32
Other Direct/Client Assistance:	\$ 32,836.16	\$ 5,563.44	\$ 5,563.44	\$ 32,836.16	\$ 38,399.60
Payroll:	\$ 313,774.64	\$ 893,906.35	\$ 893,906.35	\$ 313,774.64	\$ 1,207,680.99
Rent:	\$ 26,928.70	\$ 53,250.58	\$ 53,250.58	\$ 26,928.70	\$ 80,179.28
Repairs & Maintenance:	\$ 1,163.10	\$ 4,376.90	\$ 4,376.90	\$ 1,163.10	\$ 5,540.00
Supplies:	\$ 58,667.09	\$ 56,799.81	\$ 56,799.81	\$ 58,667.09	\$ 115,466.90
In-State Travel for Training:	\$ 3,743.01	\$ 3,863.87	\$ 3,863.87	\$ 3,743.01	\$ 7,606.88
In-State Travel for Services:	\$ 20,247.79	\$ 31,474.92	\$ 31,474.92	\$ 20,247.79	\$ 51,722.71
Out-of-State Travel:	\$ 11,716.33	\$ 15,449.12	\$ 15,449.12	\$ 11,716.33	\$ 27,165.45
Utilities:	\$ 7,446.42	\$ 5,040.80	\$ 5,040.80	\$ 7,446.42	\$ 12,487.22
Total:	\$ 747,459.55	\$ 1,466,902.76	\$ 1,466,902.76	\$ 747,459.55	\$ 2,214,362.31

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; SH = Shelter-Based Victim Service Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Overall Federal, State and Total columns are after all programs funded by the VSS Program except for Survivors of Homicide & Other Violent Crime Programs (HP). These columns include DA-SA-SH columns, victim witness coordinators through prosecution offices, law enforcement, youth programs, statewide programs and any other discretionary funds administered by the VSS Program.

Statewide Programs

	Overall DA-SA-SH Statewide		Overall DA-SA-SH Federal		Overall Federal		Overall State		Overall Total	
Expense Categories	Total		Total		Total		Total		Total	
Advertising:	\$	20,255.80	\$	10,995.81	\$	10,995.81	\$	20,255.80	\$	31,251.61
Benefits:	\$	100,250.72	\$	255,833.84	\$	327,932.10	\$	100,250.72	\$	428,182.82
Communications:	\$	14,469.63	\$	13,110.76	\$	13,748.50	\$	14,469.63	\$	28,218.13
Contractual Services:	\$	87,922.85	\$	33,666.98	\$	38,616.98	\$	87,922.85	\$	126,539.83
Equipment:	\$	30,739.47	\$	99,359.34	\$	99,359.34	\$	30,739.47	\$	130,098.81
Insurance:	\$	3,309.49	\$	3,023.01	\$	3,023.01	\$	3,309.49	\$	6,332.50
Other Direct/Client Assistance:	\$	4,407.82	\$	4,070.55	\$	4,070.55	\$	4,407.82	\$	8,478.37
Payroll:	\$	491,747.04	\$	1,099,212.70	\$	1,310,081.87	\$	491,747.04	\$	1,801,828.91
Rent:	\$	12,947.24	\$	10,016.83	\$	10,016.83	\$	12,947.24	\$	22,964.07
Repairs & Maintenance:	\$	3,073.23	\$	1,004.98	\$	1,004.98	\$	3,073.23	\$	4,078.21
Supplies:	\$	45,499.71	\$	40,313.97	\$	40,563.82	\$	45,499.71	\$	86,063.53
In-State Travel for Training:	\$	2,718.51	\$	16,517.76	\$	16,630.26	\$	2,718.51	\$	19,348.77
In-State Travel for Services:	\$	15,072.65	\$	11,493.62	\$	12,677.32	\$	15,072.65	\$	27,749.97
Out-of-State Travel:	\$	15,468.46	\$	18,274.55	\$	20,351.95	\$	15,468.46	\$	35,820.41
Utilities:	\$	3,804.91	\$	1,847.26	\$	1,847.26	\$	3,804.91	\$	5,652.17
Total:	\$	851,687.53	\$	1,618,741.96	\$	1,910,920.58	\$	851,687.53	\$	2,762,608.11

Notes:

DAC = Domestic Abuse Comprehensive Programs; SAC = Sexual Abuse Comprehensive Programs; Other Direct Assistance includes but is not limited to emergency shelter and client assistance.

Survivors of Homicide and Other Violent Crime Victim Programs

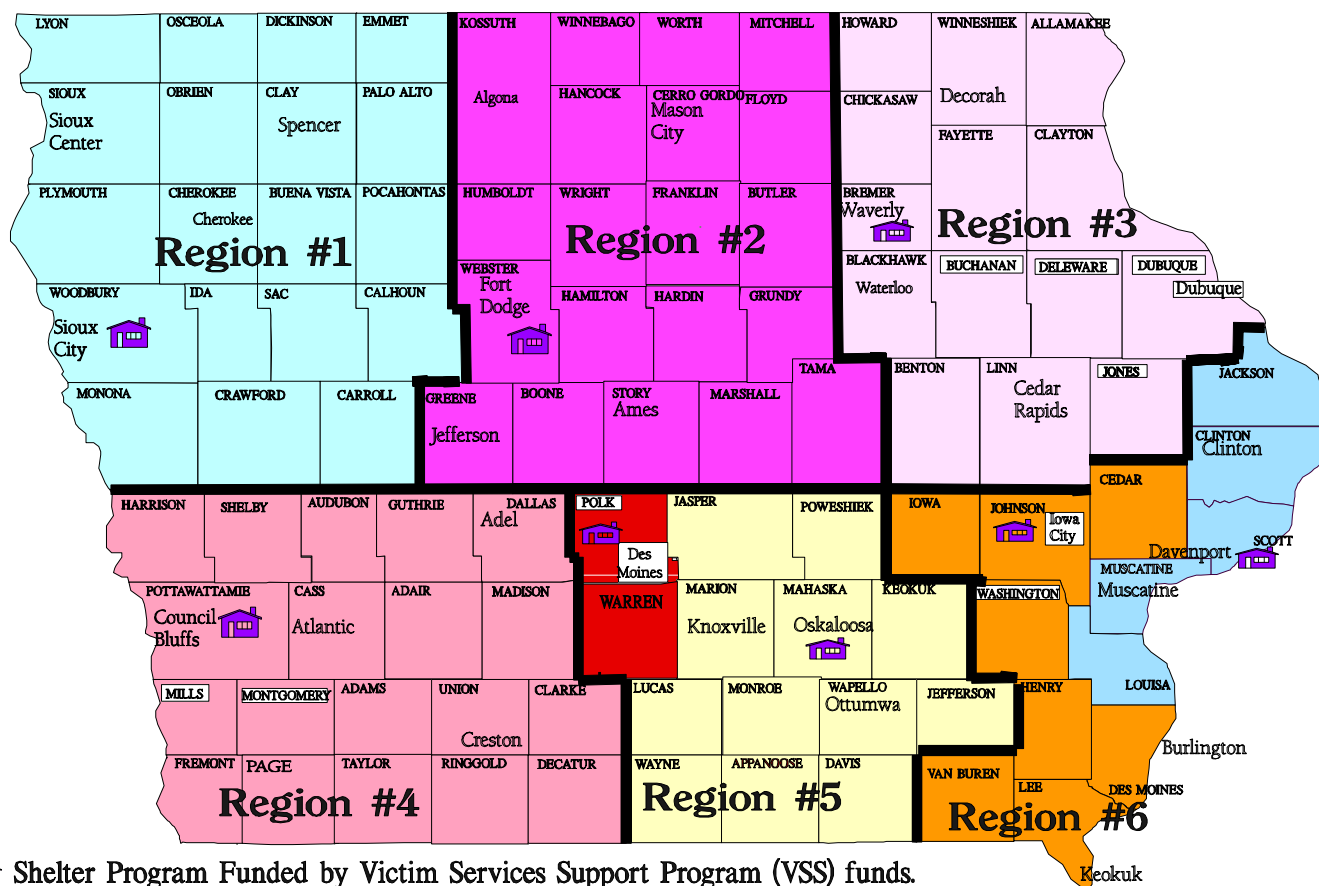
Expense Categories	Zone #1	Zone #2	Zone #3	Zone #4	Overall State Total	Overall Federal Total	Overall Total
Advertising:	\$ -	\$ 8,225.41	\$ 2,769.98	\$ -	\$ -	\$ 10,995.39	\$ 10,995.39
Benefits:	\$ 6,077.54	\$ 14,507.00	\$ 19,768.77	\$ 20,784.03	\$ -	\$ 61,137.34	\$ 61,137.34
Communications:	\$ -	\$ 1,729.06	\$ 3,229.00	\$ 5,697.24	\$ 544.00	\$ 10,111.30	\$ 10,655.30
Contractual Services:	\$ -	\$ 5,650.00	\$ 190.10	\$ 10,990.03	\$ 337.30	\$ 16,492.83	\$ 16,830.13
Equipment:	\$ -	\$ 395.00	\$ 6,092.58	\$ 12,033.72	\$ 7,238.26	\$ 11,283.04	\$ 18,521.30
Insurance:	\$ -	\$ 4,195.82	\$ -	\$ -	\$ -	\$ 4,195.82	\$ 4,195.82
Other Direct/Client Assistance:	\$ 9,464.34	\$ 1,101.26	\$ 1,084.42	\$ 6,111.48	\$ -	\$ 17,761.50	\$ 17,761.50
Payroll:	\$ 121,286.24	\$ 134,765.00	\$ 139,876.29	\$ 144,410.43	\$ -	\$ 540,337.96	\$ 540,337.96
Rent:	\$ -	\$ -	\$ 4,800.00	\$ 1,725.00	\$ -	\$ 6,525.00	\$ 6,525.00
Repairs & Maintenance:	\$ -	\$ 1,701.21	\$ -	\$ -	\$ -	\$ 1,701.21	\$ 1,701.21
Supplies:	\$ -	\$ 5,000.00	\$ 6,744.64	\$ 15,237.80	\$ 535.02	\$ 26,447.42	\$ 26,982.44
In-State Travel for Training:	\$ -	\$ 3,629.70	\$ 6,179.13	\$ 3,042.21	\$ -	\$ 12,851.04	\$ 12,851.04
In-State Travel for Services:	\$ 1,870.83	\$ 8,189.04	\$ 7,646.57	\$ 13,182.46	\$ -	\$ 30,888.90	\$ 30,888.90
Out-of-State Travel:	\$ 1,024.14	\$ 4,740.08	\$ 15,033.91	\$ 2,200.99	\$ -	\$ 22,999.12	\$ 22,999.12
Utilities:	\$ -	\$ 431.42	\$ -	\$ 4.73	\$ -	\$ 436.15	\$ 436.15
Total:	\$139,723.09	\$ 194,260.00	\$ 213,415.39	\$ 235,420.12	\$ 8,654.58	\$ 774,164.02	\$ 782,818.60

Notes:

Other Direct/Client Assistance includes but is not limited to emergency shelter and client assistance.

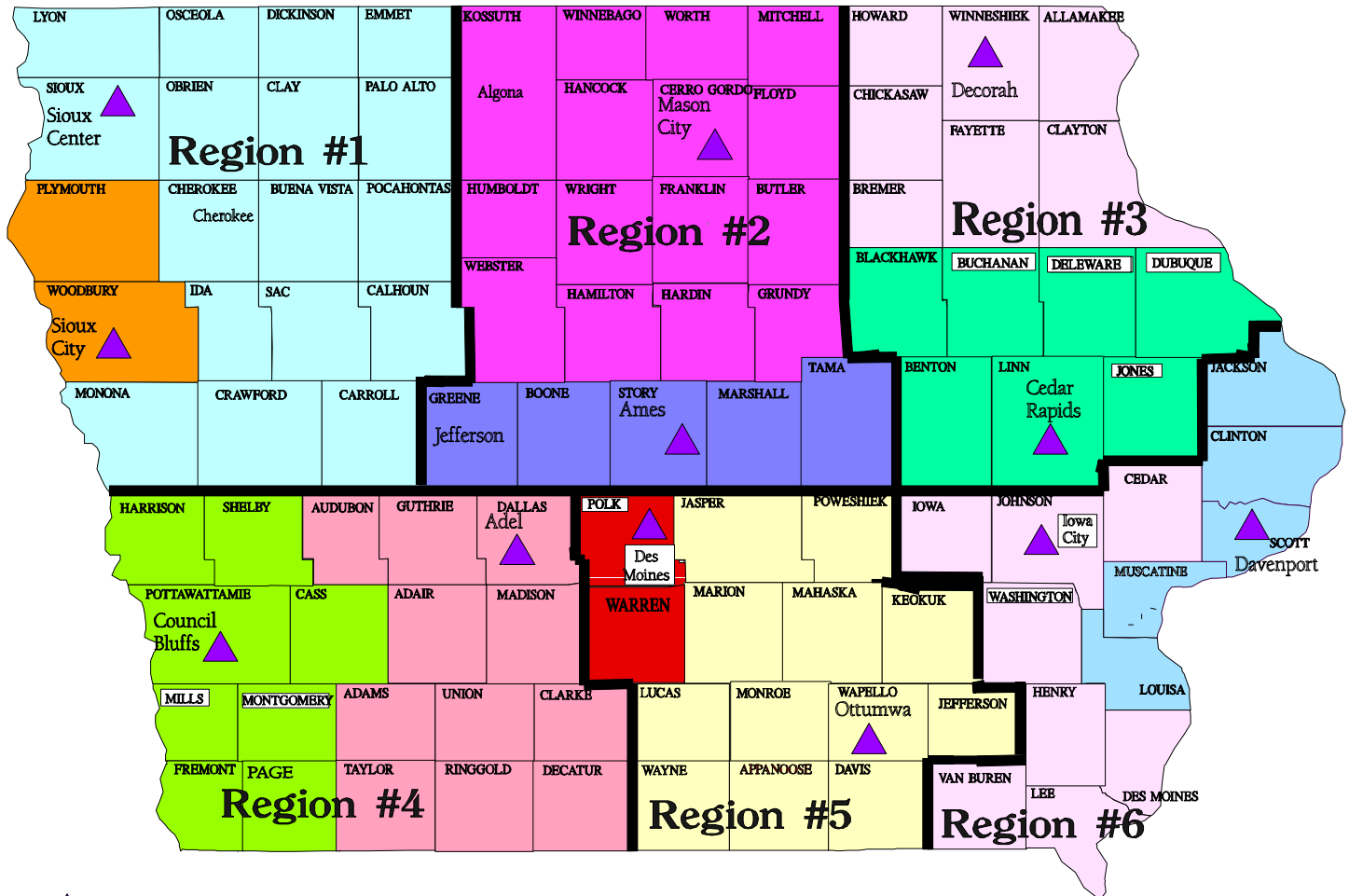
Appendix A: Regional Map for VSS Funded Shelter-Based Victim Service Programs

Iowa Shelter Programs



Appendix B: Regional Map for VSS Funded Domestic Abuse Comprehensive (DAC) Programs

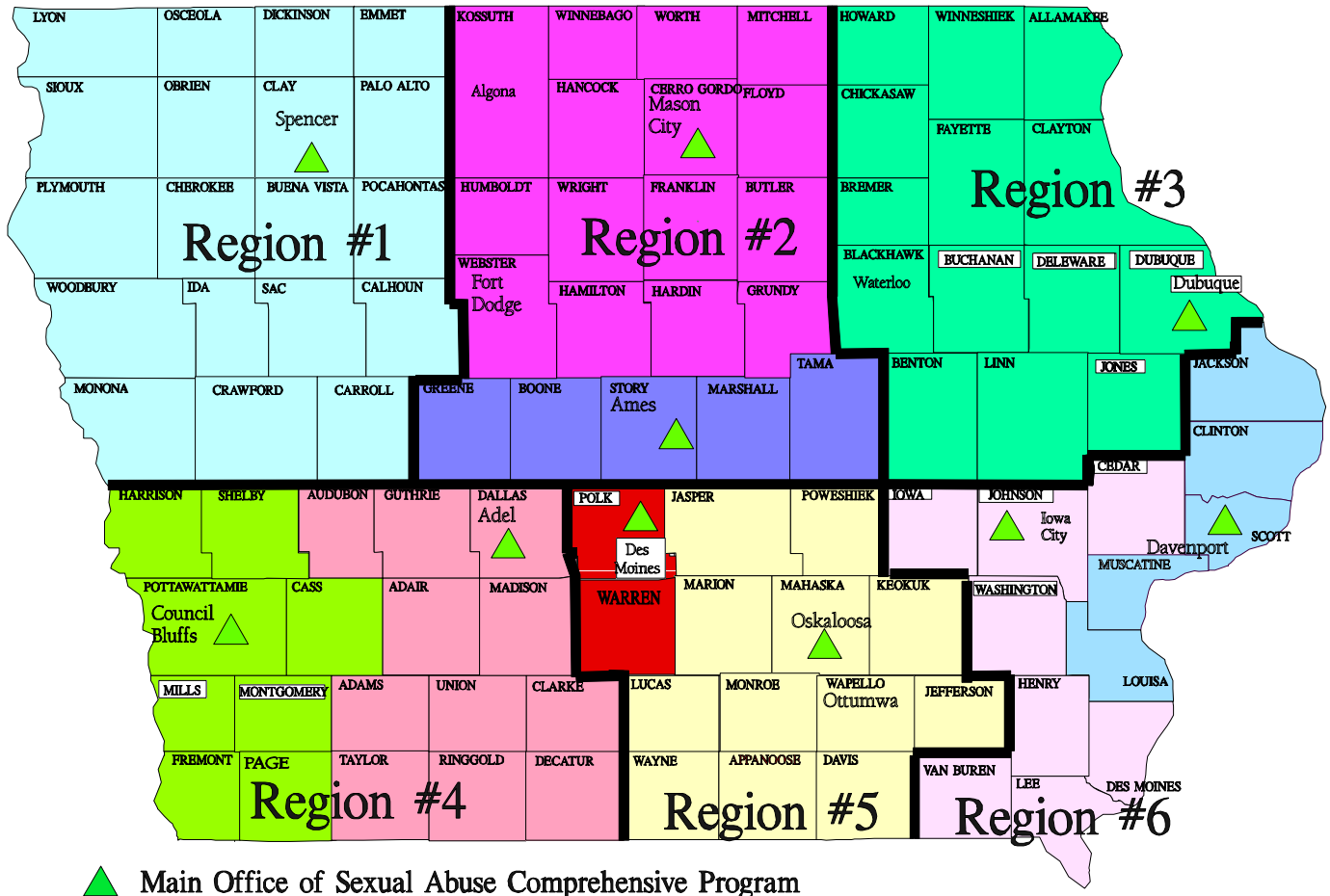
Iowa Domestic Abuse Comprehensive Programs funded by the Victim Services Support Program (VSS)



Appendix C: Regional Map for VSS Funded Sexual Abuse Comprehensive (SAC) Programs

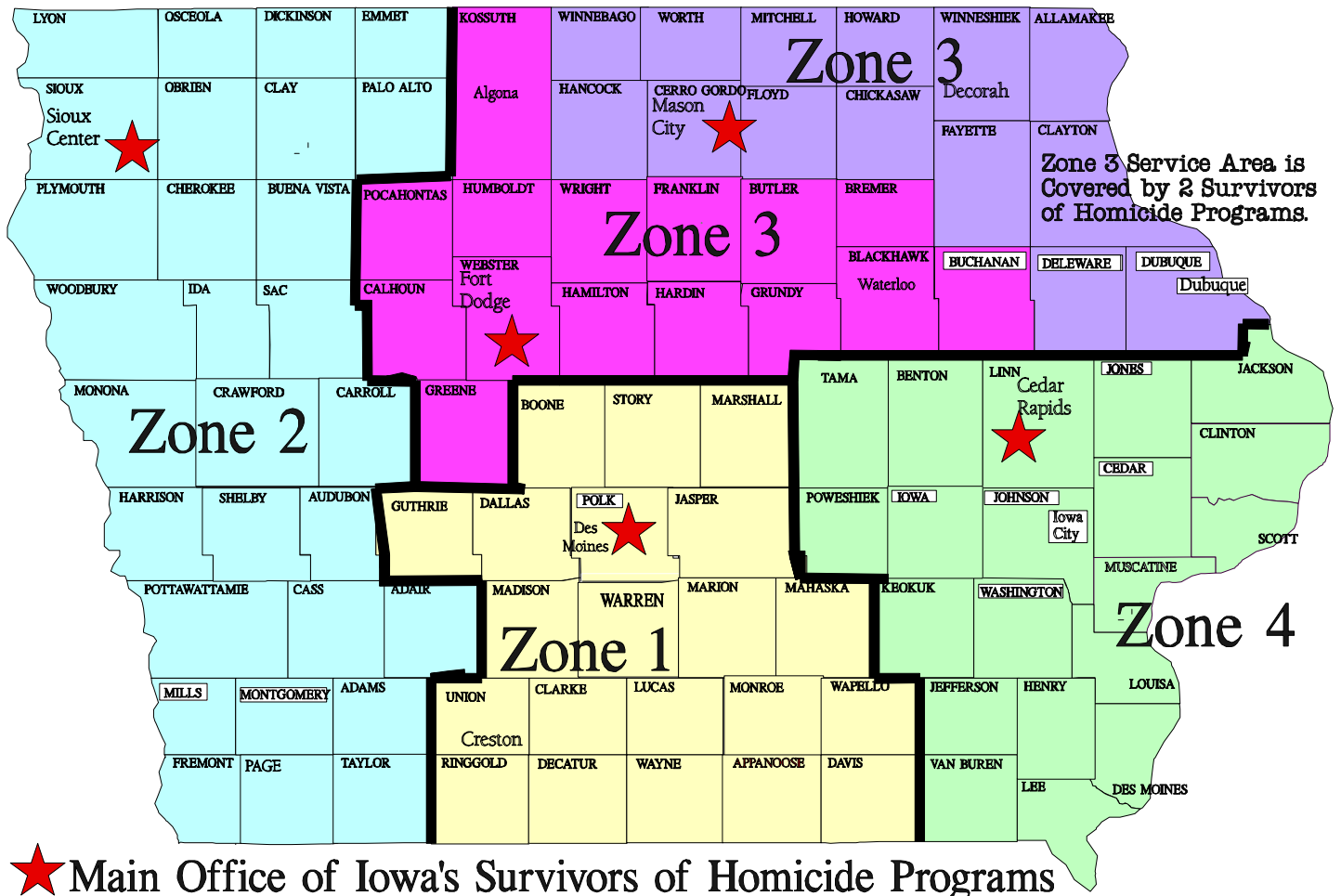
Iowa Sexual Abuse Comprehensive Programs

funded by Victim Services Support Program (VSS) Funds



Appendix D: Regional Map for VSS Funded Survivors of Homicide (HP) Program

Iowa's Survivors of Homicide Program



★ Main Office of Iowa's Survivors of Homicide Programs

IowaVINE

Iowa Victim Information and Notification Every Day (IowaVINE) is a free and anonymous telephone service that provides victims of crime with two important services: information and notification. IowaVINE is provided by the Iowa Attorney General's Crime Victim Assistance Division (CVAD) and the Iowa Department of Justice, initially implemented through a grant awarded by the Bureau of Justice Assistance.

IowaVINE monitors the custody status of offenders in Iowa's county jails and Iowa Department of Corrections facilities. The information is stored at the VINE Communications Center in Louisville, KY and is always available. The IowaVINE service is available in English, Spanish, Bosnian and Somali. Individuals can access the notification system via telephone at 888-742-8463, at www.vinelink.com, or the VINEMobile smartphone app.

The information is open to anyone in the community with an interest in an offender held in custody. To search for an offender, the first and last name or offender identification number is needed. A secondary search option is the offender's birthdate or age. Registrants can access the offender's name, identification number, current custody status, location of offender, facility contact information, scheduled release date (if available), and information about crime victim services in the registrant's area.

The IowaVINE system began in 2006 with just a few counties. Today, 98 of 99 counties participate along with the Iowa Department of Corrections (9 prisons). Of those 98 counties, 90 county jails and the Iowa Department of Correction have photographs of the offender available online.

Registrants can choose to receive notifications via telephone, text and/or email. If the registrant chooses telephone, a four digit PIN number must be entered upon registration. The following are the automated call patterns of the system:

Normal: Calls will be made every 30 minutes for 24 hours or until the correct PIN is entered to confirm and stop the notification calls. If an answering machine or a person answers a call and the correct PIN is not entered, then calls will be made every 2 hours for the remainder of the 48-hour period.

Normal with Delay: Calls will be made every 30 minutes for 48 hours or until the correct PIN is entered to confirm and stop the notification calls. If an answering machine or a person answers a call and the correct PIN is not entered, then calls will be made every 2 hours for the remainder of the 48-hour period. *Transfer notification calls will be delayed for 4 hours from the time the record is received by VINE. Death notification calls will be delayed for 24 hours from the time the record is received by VINE.*

Non-Emergency with Delay: Calls will be made every 30 minutes between 7:00 am – 10:00 pm for 48 hours or until the call is confirmed. Calls are confirmed and stopped by entering your PIN. If an answering machine or a person answers a call and the correct PIN is not entered, calls will continue every 2 hours for 48 hours between 7:00 am – 10:00 pm.

The IowaVINE program began with the first notifications in December of 2006. The first two counties to go online were Story and Scott. Throughout the remainder of SFY07 and by the end of Calendar Year (CY) 2007, 45 counties were operational. The end of CY2008, 2 counties declined to participate, 20 were not operational but were in development, and 78 were online and operating. The end of CY2009 89 counties including the Department of Corrections were operational and 11 counties agreed to participate and were in development.

CY2010 saw big changes for the IowaVINE. The first big milestone in March was that the VINELink website (www.vinelink.com) was now available for individuals that read Spanish. The second milestone was the addition of offender photos which accompanied the data information for victims on www.vinelink.com. By the end of CY2010, 15 counties had photos online, 78 counties were operational without photos, and 7 were in development to come online as active counties. The IowaVINE system managed over 98,000 offenders at this point.

At the end of CY2011, 97 of the 99 counties were now online with 64 of those counties providing photographs of offenders. A push to have an IowaVINE website link added to local sheriffs' offices website this year attributed to the increase in registrations. Of the 97 counties, 40 had placed a link on their website offering visitors/victims to register for notifications. This calendar year, the Department of Corrections agreed to come online with photos and that process was implemented and finalized the next calendar year.

For CY2012, the system had received 117,693 total registrations since launch in December of 2006 with over 111,000 offenders managed within the IowaVINE system. Bosnian and Somali languages were implemented for notifications by year end. There were 24 counties that were sending data without photos and 75 counties were online and operational for both data and photos of offenders.

In CY2013, Appriss began switching out the computers running at the local jails to an AWACS Juniper based machine as the previous software had become obsolete. AWACS is a machine that gives Appriss access to the offender data files without having a stand-alone computer on site. This would eliminate some technical issues that arise from time to time with the current PCs. The process began in SFY13 and continues at the writing of this report.

A very important milestone for the system was the launch of the VINEMobile application for smartphones. This app provided easier access to offender information and individuals could register directly from their smartphone for any offender within the system. Within the first month, Iowa led the country in application downloads.

One county had continued to decline to participate at all in IowaVINE and provides manual notifications to all victims within that county; 14 counties send only offender data and 85 counties and the Department of Corrections are operational with both data and photos.

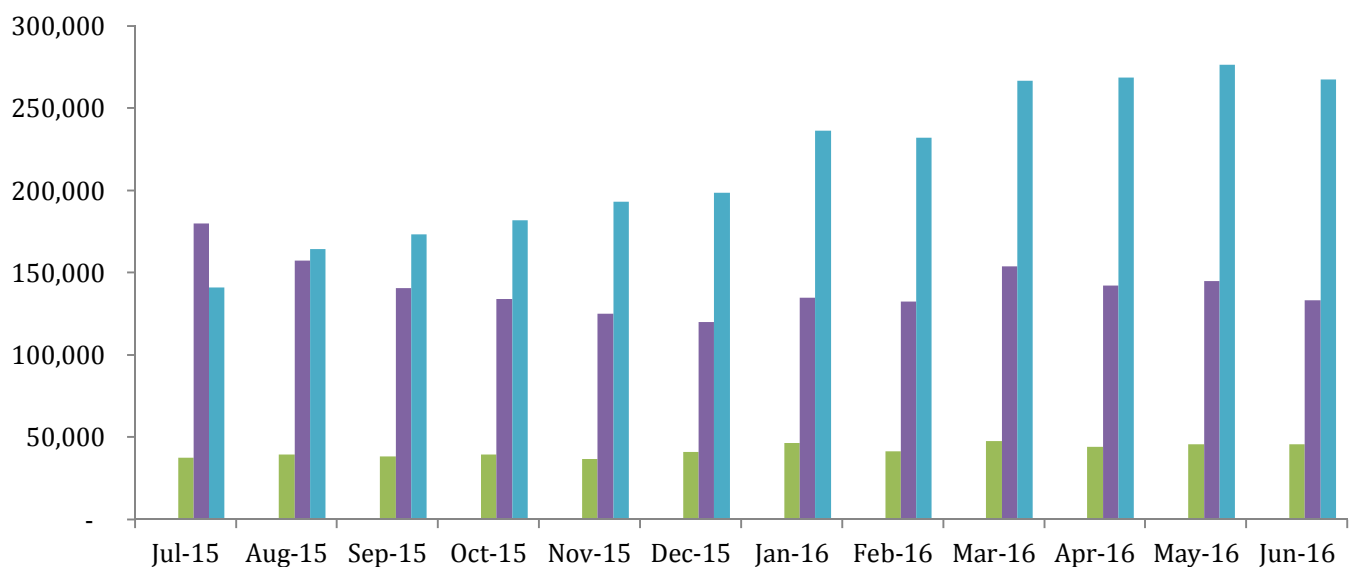
At the end of CY2014, the system is still in the middle of the AWACS upgrade and is providing extraordinary numbers of searches for offenders using the VINEMobile application. There remains one

county that has chosen to decline participation and provides manual notifications to the victims within that county; however, 98 of 99 counties and the Iowa Department of Corrections are online for data. Of those 98 counties, all but 8 have photos of the offenders available for viewing on vineline.com and the VINEMobile App. It is anticipated that three more counties will come online with photos by the end of CY2015.

SFY14 was the first full fiscal year of community access to VINEMobile. The application allows search and registration capabilities. There was a significant increase in searches across the system. The table below shows the total searches with the IowaVINE program. SFY15 showed a continued increase in offender searches across the system. 78% of registrations come from www.vinelink.com searches and 20% are from VINEMobile.

SFY16 continued to show increases in usage of the system. However a change was seen in how victims are obtaining the data in that search. Victims and community are finding offenders through the application MobilePatrol. (2,037,533 – SFY15: 4,812,697 – SFY16). The table below shows a comparison of searches per month.

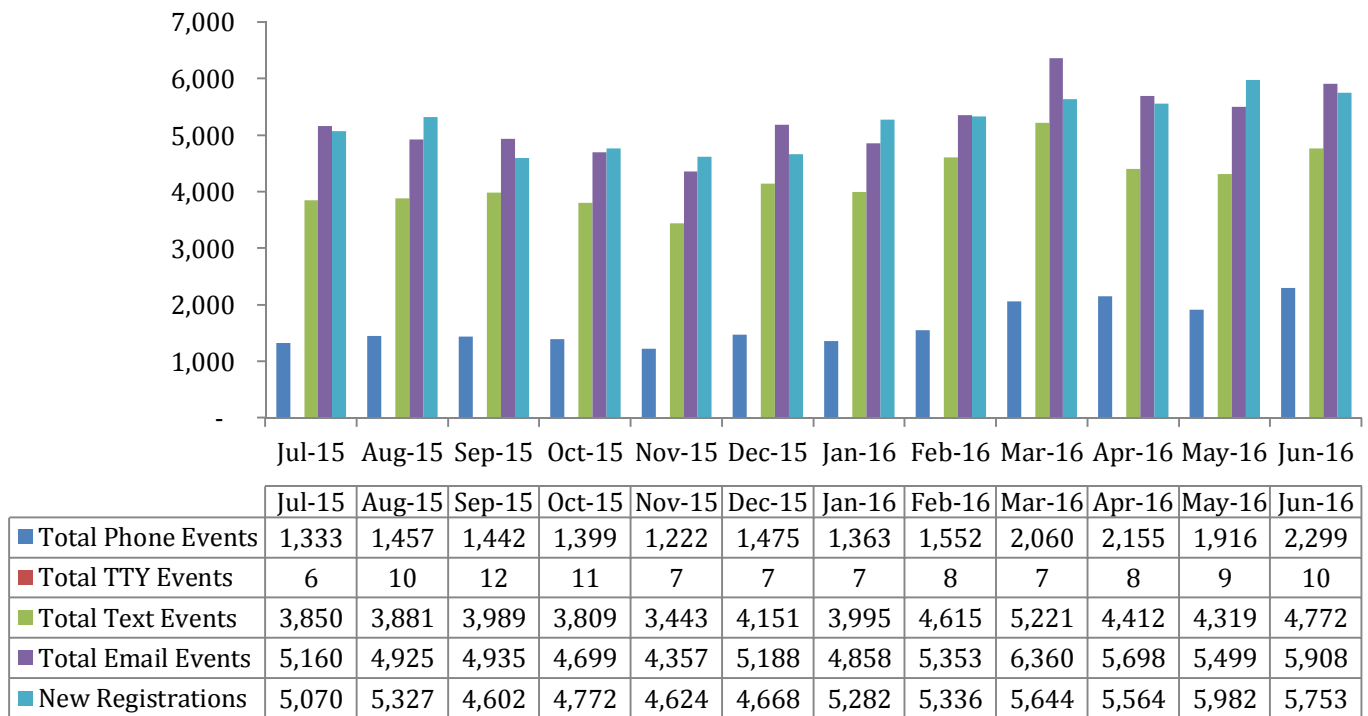
SFY2016 Total Searches



	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Phone Searches	224	204	156	154	125	201	161	161	180	114	152	192
VINEWatch Searches	211	223	224	178	154	142	218	139	196	310	279	189
VINELink Searches	37,635	39,688	38,401	39,458	37,019	41,217	46,517	41,459	47,796	44,164	46,027	45,960
VINEMobile Searches	180,152	157,605	140,791	134,041	125,049	120,242	134,820	132,647	154,177	142,423	145,104	133,238
MobilePatrol Searches	141,076	164,385	173,578	182,113	193,251	198,959	236,671	232,234	267,036	268,872	276,593	267,812

The table below shows the total registrations and notifications for SFY16. Email notifications remain the most popular requested notification by registrants (62,940).

SFY2016 Total Registrations and Notifications



Additionally in SFY16, the program manager began collecting data from satisfaction surveys. This survey tool is voluntary and anonymous and is an option for individuals that register for notifications via www.vinelink.com. An individual may have another opportunity to complete an additional survey after a registrant receives an email notification. These surveys are in English and Spanish. For SFY16, 1,188 individual surveys were completed upon registration and 561 individual surveys were completed upon email notification. The results overwhelmingly show that many people are utilizing the IowaVINE system that doesn't just include direct victims of the offender. Family members and friends of the offender and service providers are utilizing the system in great numbers. Also, many individuals are using it for safety plan purposes.

For SFY16, the surveys were discontinued in order to revamp the survey tool for different and more complete information. For the future, those surveys will assist the state in planning training and technical assistance around usage.

The next few tables will show a comparison from SFY07 to SFY16 of all searches, registrations and notifications.

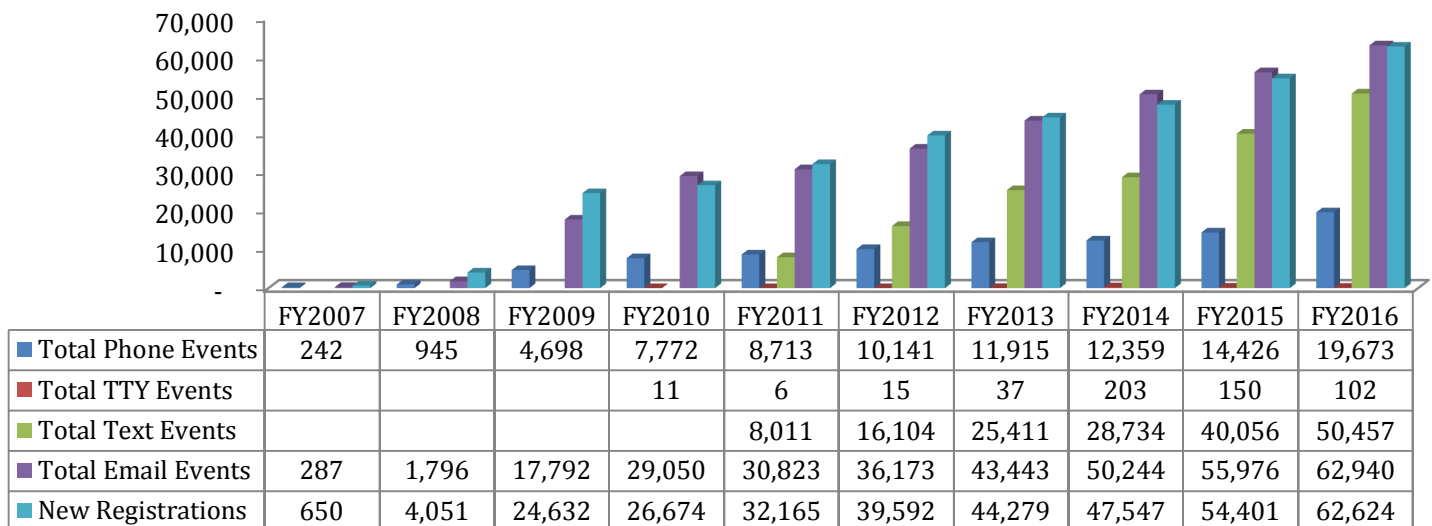
Over time, there was an expected gradual increase of individuals accessing information from the IowaVINE system. Surprisingly, popularity of the VINEMobile application caused search numbers to increase by more than 50% following its implementation. Total searches for the ten year period were 9,511,388, or an average of 951,139 searches per year of program existence. Two years after its launch, VINEMobile surpassed all other search engines. In SFY16, the application, MobilePatrol became the number one search engine for IowaVINE.

SFY07 – SFY16 Total Searches

	SFY07	SFY08	SFY09	SFY10	SFY11	SFY12	SFY13	SFY14	SFY15	SFY16
Phone	634	2,503	3,161	3,363	2,871	2,471	2,642	2,591	2,417	2,024
VINEWatch	0	546	1,206	1,826	2,222	2,252	2,929	2,779	2,678	2,463
VINELink	28,132	82,239	145,079	109,148	138,028	243,911	418,261	382,667	481,555	505,341
VINEMobile	0	0	0	0	0	0	14,488	534,334	1,613,883	1,700,289
MobilePatrol	0	0	0	0	0	0	0	0	530,875	2,602,580

Email notifications make up 58% of the total notifications. Second are text notifications at 25% of total notifications. New registrations increased every year since the system was launched in SFY07. In SFY16, each month the system averaged 5,219 new registrations. It is anticipated that number will continue to climb annually.

SFY07- SFY16 Total Registrations and Notifications



Iowa Identity Theft Passport Program

The Iowa Identity Theft Passport Program was implemented on July 1, 2009. Iowans who are victims of identity theft after that date and who have reported the crime to the appropriate law enforcement agency may submit an application for an Identity Theft Passport.

Iowa law defines an identity theft victim as someone whose "identification information" is stolen with intent to fraudulently use or attempt to use the information to obtain credit, property, or services without the authorization of the victim. An individual's identification information includes his or her name, address, date of birth, telephone number, driver's license number, non-operator's identification number, social security number, place of employment, employee identification number, parent's legal surname prior to marriage, demand deposit account number, savings or checking account number, or credit card number.

An Identity Theft Passport will not be issued to a person in the case of an identity mistake or because the person has lost documents containing identifying information.

When a victim reports identity theft to law enforcement, he or she can apply for an Identity Theft Passport. The law enforcement agency will submit the completed application, law enforcement verification form, and other necessary documents to the Identity Theft passport Program. Once all necessary information is obtained, eligibility for an Identity Theft Passport will be determined. An application will generally be processed within 30 days of receipt by the program.

A law enforcement agency, creditor, or consumer report agency may consider the Identity Theft Passport as they determine their course of investigation and action. The information may help prevent the victim's arrest or detention for an offense committed by someone using their identity. The information may also help a creditor who is trying to determine if fraudulent charges were made against the victim's accounts or if accounts were opened using the victim's identity. And the Identity Theft Passport may be given to a consumer-reporting agency to show that there is an identity dispute on the victim's consumer record. The consumer-reporting agency will include the Identity Theft Passport information in future credit reports related to the crime victim.

An identity theft passport is valid for five (5) years from the date of issuance or renewal. A person can apply to renew an Identity Theft Passport within 30 calendar days after its expiration.

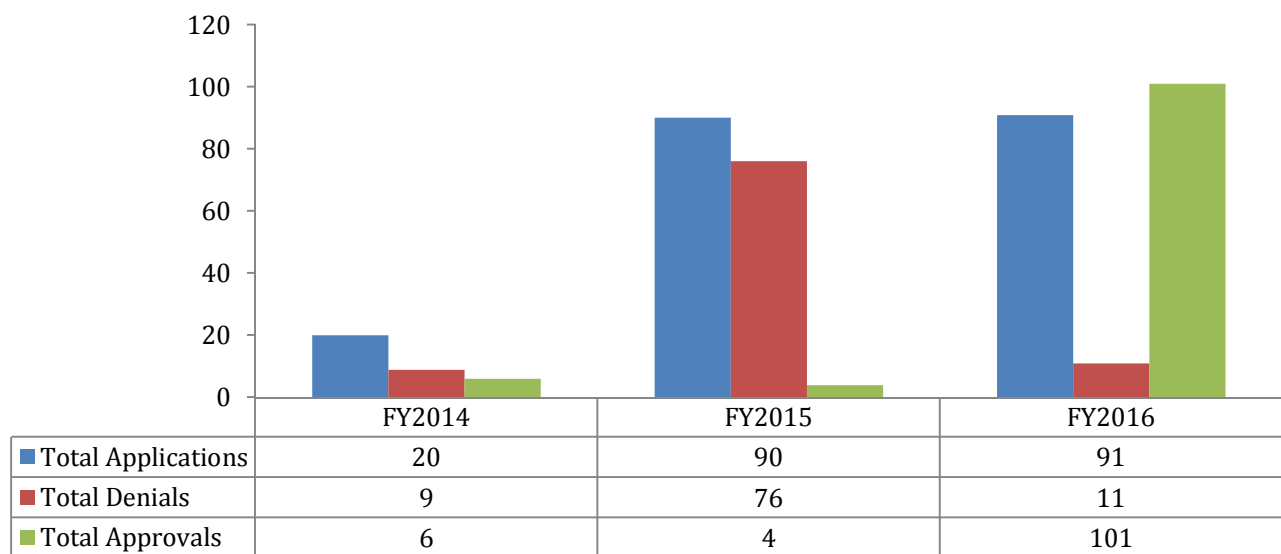
A person issued an Identity Theft Passport must notify the Identity Theft passport Program in writing of a change in their name or address. The holder of an Identity Theft Passport must immediately notify the program and the investigating law enforcement agency if the document is lost or stolen.

Iowa Code Chapter 22 requires that an application for an Identity Theft Passport is confidential and is not a public record subject to disclosure. Any person other than the holder of the Identity Theft Passport will be directed to the victim or the law enforcement agency that was the source of the information.

In SFY16, we received 91 new applications for Identity Theft Passports. We also had multiple applications carry over from SFY15. Of those, 101 were approved and passports were issued. 11 applications were denied.

The Iowa Legislature changed the eligibility requirements of the legislation around the Identity Theft Passport program. Before July 1, 2015 (SFY16), there needed to be proof the crime happened in Iowa. For the next year and future, the legislative language clarifies that the victim must reside in Iowa at the time of the crime. This change has allowed more victims to receive Identity Theft Passports in SFY16.

The chart below shows the Identity Theft Passport Program usage since its launch in SFY2014.



Iowa Protective Order Notification for Domestic Abuse (IPONDA)

The Iowa Protective Order Notification for Domestic Abuse (IPONDA) system is a restricted service for domestic violence petitioners, others deemed to be at-risk by the abuser (respondent), advocates, and officers. IPONDA is NOT open to the public for registration. The information is free and is available 24 hours a day, 365 days a year. IPONDA is available in English and Spanish and has 24-hour Operator Assistance. IPONDA is different from VINE (offender-based system). IPONDA is a service of the Iowa Attorney General's Crime Victim Assistance Division (CVAD) and the Criminal Justice Information Systems (CJIS) within the Department of Human Rights.

The IPONDA system launched May 1, 2012 after a statewide testing phase that began in June, 2010. The program provides registrants email and/or phone message confirmation when a civil protective order or criminal no contact order is served or expires.

Individuals can access the notification system via telephone at 888-742-8463 or www.registervpo.com. Since the system is a 'closed' system, the registrant will need to provide very specific information including case number, respondent's full name, and county of issuance.

IPONDA is a PIN first service, to assure the confidentiality of the notification and the petitioner. The actual notification message isn't made until the PIN is entered. Generic messages will be played and left on voice mail until a live call is picked up and the PIN entered.

Standard: These notifications are done after a protective order has been served. A 'standard' call is one that will be made every 30 minutes until a notification call is answered. If the call is answered but not confirmed, subsequent calls will be made every 2 hours. Generic notification messages will be left on answering machine, but calls will continue every 2 hours. Notification calls will be made for 24 hours or until the correct PIN code is entered to confirm the call.

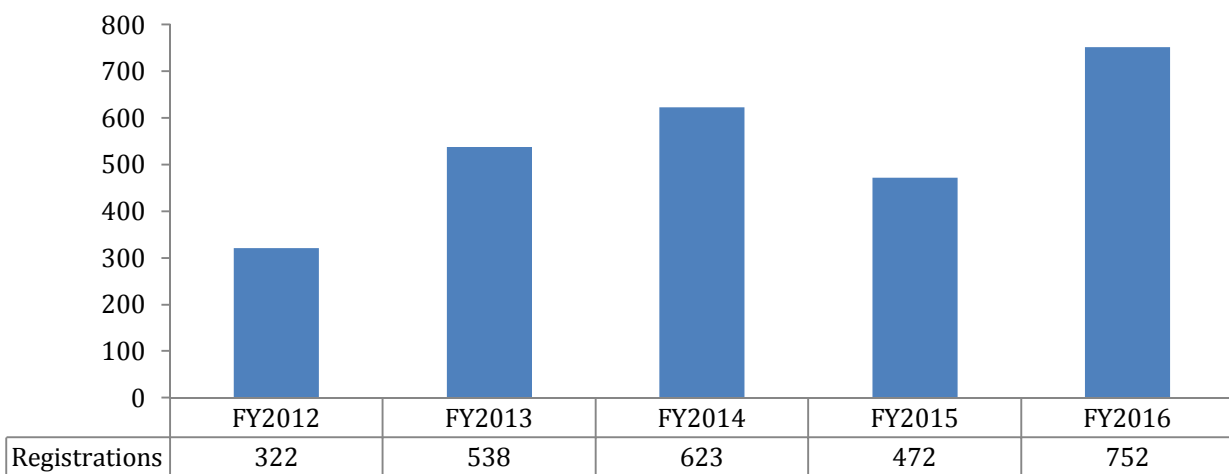
Advanced: These notifications are done prior to a protective order expiring. An 'advanced' call will be made in advance of a scheduled event (e.g. 30 days prior to the expiration of a permanent order). Calls will be made every 30 minutes between the hours of 7 a.m. and 10 p.m. until a notification call is answered. If the call is answered but not confirmed, subsequent calls will be made every 2 hours. Generic notification messages will be left on answering machine, but calls will continue every 2 hours. Notification calls will be made for 24 hours or until the correct PIN code is entered to confirm the call.

The IPONDA program began being tested in calendar year (CY) 2011 and was live by December 31, 2012. The yearlong testing phase was crucial to ensure that notifications were not missed. In CY2011, outreach and training was held across the state, providing information to victim advocates, clerks of court and law enforcement about the benefits of IPONDA and its use for victim safety. This series of training was then followed up with webinars for those who were not able to attend the training in

person. Directly before launch, another series of trainings were held across the state. In coordination with a press conference with the Attorney General, IPONDA was launched the Spring of 2013. Registrants can receive notifications in both English and Spanish and they can receive those via phone call or email.

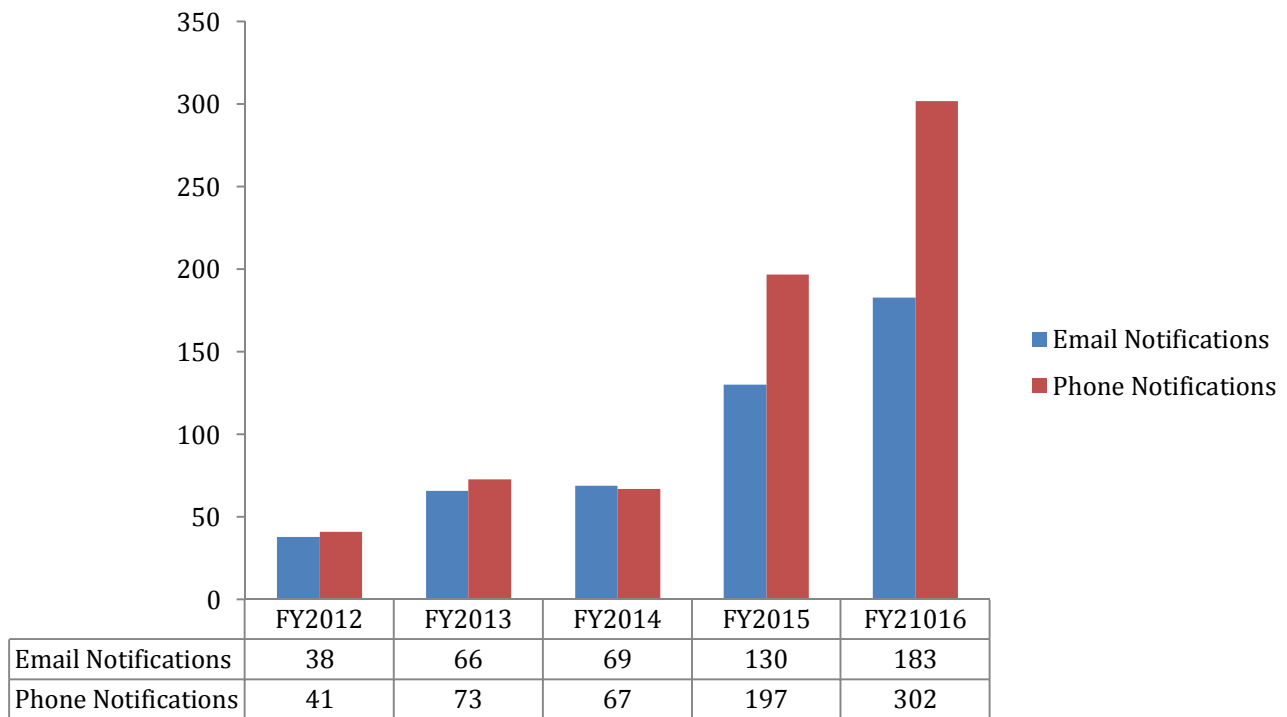
The table below shows the total registrations for IPONDA throughout the life of the program. It should be noted that for SFY11 & SFY12 the program was in a testing phase with limited counties. SFY13 - SFY15 show actual operational numbers. There have been a total of 2,707 registrations since testing in June 2010 and the formal launch in May 2012. The table below reflects Total registrations through SFY16.

Total Registrations



As awareness and outreach efforts increased across the state, the numbers increased for this newly launched notification program. The table on the next page represents the total notifications that have gone out.

Total Notifications SFY12 – SFY16



Total notifications have increased steadily over the comparison period. For the program period, there have been 486 phone notifications and 680 email notifications.

As the system gains momentum across the state, there will be an increase in both registrations and notifications across the program. Within the past FY, training of sheriff's offices has made a big difference in parts of the state. Dispatchers are entering the service of the protective orders more consistently thus notifications of service are being made timely.

Future Efforts

An additional feature for both the IowaVINE and IPONDA systems for consideration is the addition of court notifications. These types of notifications will inform the registrant when a hearing is continued, cancelled, or dismissed. This notification will enhance the safety feature of the system by providing a needed notification to the victim. It can also assist victim service professionals, law enforcement, and prosecution by providing notification of changes in the court status.

Registrant Watch Program

The Registrant Watch Program is Iowa's automated notification system for tracking of sex offenders. Registrant Watch was developed with the assistance of the Iowa Division of Criminal Investigation's Department of Public Safety's Sex Offender Registry Program and was fully implemented in Fiscal Year 2012. The Sex Offender Registry Program maintains the data received from the counties regarding sex offender updates.

Registrant Watch assists individuals who register for notification of sex offender updates in their neighborhoods, cities, or states. Registered sex offenders fall along a tier system in the State of Iowa. Tier one offenders must update registration once per year. Tier two offenders must update their status twice per year. Tier three offenders must update their information three times per year.

Registrant Watch provides 24-hour access to sex offender registration information online while having the ability to register for sex offender's location and other characteristics. The system then provides the registrant with email or phone messages with a change in the location or identification information of that sex offender.

The service contacts individuals via phone and or email. Phone calls can come at any time of the day. If there is no answer or the call goes to an answering machine, the system will call back once for a total of two calls. A short message will be left on the answering machine. This service is confidential and free of charge.

To register, go to www.iowasexoffender.com or call 515-725-6050.

IOWA DEPARTMENT OF JUSTICE
ATTORNEY GENERAL'S OFFICE
IOWA CRIME VICTIM ASSISTANCE DIVISION

ADDENDUM I

AUTHORIZING STATUTES IN THE
CODE OF IOWA
